

Private & Confidential

Mr D Smith

Date: 20.09.17
Your Ref:
Our Ref: FOI 3525

Enquiries to: Information Governance Manager
Extension: 3031
Direct Line: 01851 708031
E-mail: wi-hb.FOI-requests@nhs.net

Dear Sirs,

Request for information under the Freedom of Information (Scotland) Act 2002

Further to your recent enquiry under the Freedom of Information Act, received on 29.08.17 please find our response below. In your request you asked for the following information:

Q1 I wish to know whether all in-patients have access within their room or ward, whenever needed, to the following disabled facilities; and if not, the number of beds where patients do not have ready access at all times, broken down by hospital and ward, noting the ISD Scotland classification of each.

- 1) Wheelchair accessible toilets
- 2) Toilets at a suitable height for wheelchair users
- 3) Bars or hand grips in the toilets
- 4) Emergency cords in the toilets
- 5) Disabled showering facilities
- 6) Emergency cords beside beds
- 7) Automatic doors between beds and toilets
- 8) Automatic doors between beds and showering facilities
- 9) Hoists

A1 All our inpatients have access to all the facilities listed above. Except for the points 7 & 8 we do not have any automatic doors on any of our toilets or showers in any of our buildings.

If you are dissatisfied with the way NHS Western Isles has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request within 40 working days and we will respond within 20 working days of its receipt. For this review you should write to Information Governance Manager, NHS Western Isles, 37 South Beach Street, Stornoway Isle of Lewis, HS1 2BB stating clearly why you wish a review to be carried out.

If, following the outcome of a request for review, you are still dissatisfied you have the right to make an application for a decision by the Scottish Information Commissioner under section 47(1) of the Freedom of Information (Scotland) Act 2002 within 6 months of receiving the response to

Oifisean Bòrd na Slàinte
37 Mol a Deas, Steòrnabhagh, Eileanan Siar, HS1 2BB

Headquarters
37 South Beach Street, Stornoway, Western Isles, HS1 2BB

Cathraiche: N. Mac a' Bhreatannaich
Ceannard an Gníomh: G. MacSheumais

Chair: Neil Galbraith
Chief Executive: Gordon Jamieson



Western Isles NHS Board is the common name of Western Isles Health Board

"The best at what we do"

NHS Western Isles will work actively with patients, the public and our partners to improve our community's health and wellbeing, to tackle inequalities, and to deliver high quality, reliable clinical services.

review letter. The Commissioner can be contacted at Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS or by telephone on 01334 464610 or via the website www.itspublicknowledge.info/Appeal.

If you have any further queries regarding this response please do not hesitate to contact me.

Yours sincerely

Gordon G. Jamieson

Gordon Jamieson
Chief Executive

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