**Waste and Public Protection** 

London Borough of Bexley
Civic Offices
2 Watling Street
Bexleyheath
Kent
DA6 7AT
www.bexley.gov.uk



 m/r
 8603761
 Direct Dial
 020 3045 4634

 y/r
 Date
 16 March 2020

steve.didsbury@bexley.gov.uk

The person dealing with this matter is: Stephen Didsbury

Mr D Patrick

Dear Mr Patrick

Thank you for your request for information received on 9 March 2020 concerning household waste IT systems.

This request is being handled under the Freedom of Information Act 2000.

I can confirm that the information requested is held by the London Borough of Bexley. I have detailed below the information that is being released to you.

Under the Freedom of Information Act 2000, I kindly request the following information in the context of domestic waste bin/sack collection services, as opposed to trade/commercial collections or waste disposal.

- Are you currently in a partnership with other councils for waste IT system operations or procurement? If in a partnership please name the partner councils?
   No
- 2. Do you currently operate waste services (collections) directly, or through a waste contractor such as Biffa, Suez or Veolia. If through a contractor, please name them.

Serco UK

- 3. Which of the IT systems below do you use for the management of day to day municipal bin collections?
  - a. Yotta No
  - b. Bartec Collective No
  - c. AMCS Clear No
  - d. Whitespace/Powersuite Yes we have a joint system with Serco
  - e. Contender/Swift Datapro/Agile Yes for the management of chargeable garden waste
  - f. Selected Interventions / Echo No
  - g. Core (Suez) No
  - h. Webaspx No
  - i. Microsoft Excel or similar Yes for tonnage date and expenditure
  - j. No IT system Not applicable

- k. Other: [please name] Not applicable
- 4. When is your current contract for the IT system OR outsourced waste contract for waste collections management due to expire?

The contract with Serco currently terminate on 3<sup>rd</sup> October 2021 but can be extended to 28<sup>th</sup> March 2025.

5. Please provide contact information for the service manager responsible for waste collections.

Stephen Didsbury, Head of Recycling and Waste contact details are as set out in the letterhead.

If you are considering making use of this information, please consider whether the Reuse of Public Sector Information Regulations 2005 apply. Details of these regulations are available on Bexley Council's website at this address, http://www.bexley.gov.uk/index.aspx?articleid=2361

If you have any questions, please contact me on 020 3045 4634 or steve.didsbury@bexley.gov.uk.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

Complaint and Freedom of Information Officer London Borough of Bexley Civic Offices 2 Watling Street Bexleyheath Kent DA6 7AT

Or by email to foi@bexley.gov.uk

Yours sincerely

Stephen Didsbury Head of Waste & Public Protection Public Protection, Housing & Public Realm