

**Department for Work and Pensions (DWP)
Central Freedom of Information Team**

freedom-of-information-request@dwp.gsi.gov.uk

Our reference: IR218

Date: 3 June 2016

Dear D Willingham,

Thank you for your Freedom of Information internal review request received on 13 May 2016.

You asked: "I am writing because you have failed to respond to my Fol request within the required timescales. Could you please provide the required information without further delay."

We acknowledge that in this instance, the Department failed to respond within the 20 working days and apologise for the delay. DWP is working to avoid this occurring in the future.

In reviewing your request the reviewing officer upholds your complaint as the Department did not meet its obligations within the timescales outlined in Section 10(1) of the Freedom of Information Act 2000.

The response to your original request was issued on 19 May 2016 – reference Fol 1533.

If you have any queries about this letter please contact us quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745