

My Ref: IG-12918
Your Ref:
Contact: Freedom of Information Team
Email: FOI@nottinghamcity.gov.uk



Nottingham
City Council

Freedom of Information Team
Information Compliance
Legal & Governance

2nd Floor
Loxley House
Station Street
Nottingham
NG2 3NG

Requester

At contact address specified for request number above

12th November 2019

Tel: 0115 876 4376

Email:

FOI@nottinghamcity.gov.uk
www.nottinghamcity.gov.uk

Dear Requester

Request under the Freedom of Information Act 2000 (the Act)

The council has considered your request which was received on 15th October 2019 and our response to your questions is shown below.

- 1) *How many improvement notices and hazard notices have been given to private sector landlords concerning rented (and vacant, to let) properties in the Nottingham City boundary?*

Since 01/01/2014 until 30/09/2019 there has been a total of 335

- 2) *Could you provide details on the number of notices and the types of notice on a yearly basis?*

Improvement notices:

2014	-	16
2015	-	56
2016	-	64
2017	-	41
2018	-	30
2019	-	33 (to date)
TOTAL	-	240

Hazard Awareness Notices:

2014	-	5
2015	-	46
2016	-	17
2017	-	3
2018	-	19
2019	-	5 (to date)
TOTAL	-	95

3) What is the most common reason improvement notices have been issued?

Whilst this information may be recorded, it is not held in an easily reportable format. It has therefore been estimated to answer your request would exceed the appropriate limit. As per Regulation 4(3) of the Fees Regulations, when estimating the cost of compliance, the council can take into account the cost of the following activities:

- determining whether you hold the information;
- finding the requested information, or records containing the information;
- retrieving the information or records; and
- extracting the requested information from records

Whilst information on the details improvement notices is held, details are not categorised by subject or the reason for the notice. As such, in order to answer this part of your request officers would have to view each notice individually to determine the reason they were sent. For the time period requested, there have been 240 improvement notices issued (as per the answer to question two). At an estimate of 5 minutes to view the details of each notice to determine the reason for issue, this would equate to over 20 hours work to extract the requested information ($240 \times 5 \div 60$). Due to the amount of information being requested it has therefore been estimated this activity would exceed the appropriate limit. The council has decided to exempt itself from complying with these parts of your request as the cost incurred in providing a response would exceed the appropriate limit of £450, which is equivalent to requests that would require more than 18 hours continuous work.

As the council is withholding the information that you have requested as detailed above under section 12 please accept this letter as a partial refusal notice issued in accordance with section 17 of the Act.

Paragraph 14 of the section 45 Code of Practice states that when the council is not obliged to comply with a request because it would exceed the appropriate limit to do so, then it: "...should consider providing an indication of what, if any, information could be provided within the cost ceiling."

In accordance with section 16(1) of the act, the council has a duty to provide advice and assistance to you so far as is reasonable to do so. If you wish to obtain information on the most common reason for an improvement notice for a specific year then you can submit a new FOI request.

4) Have any banning orders been issued to any landlords in Nottingham?

(I am interested in data since 1st January 2014)

There have been no banning orders for the time period requested.

5) How many complaints has Nottingham City Council received concerning breaches of the Homes (Fitness for Human Habitation) 2018 and Housing Health and Safety Rating System (HHSRS)? And;

None

6) *How many of these complaints have been upheld since the act came into force this year?*

None

You are free to use any information supplied for your own personal use. If the information provided is marked as published under an [Open Government Licence](#) you are free to reuse it, subject to the licence terms. However, if the information is not published under an Open Government Licence and you wish to reuse it, for example, by publishing the information or issuing copies to the public you are required to request permission for re-use of this information under the Re-use of Public Sector Information Regulations 2005 (RPSI). Your RPSI request must be in writing and include your name and address for correspondence, and specify the information you want to re-use and the purpose you intend to use it for.

If you are unhappy with the response provided or with the handling of your request, you can ask for an internal review in writing stating the reasons for your dissatisfaction. Your request for an internal review should be made to the council within forty working days of the date of this letter. Please quote reference IG-12918 in all communications.

You can contact the Freedom of Information Team either by email: FOI@nottinghamcity.gov.uk or writing to the **Freedom of Information Team, Information Compliance, Legal & Governance, 2nd Floor, Loxley House, Station Street, Nottingham, NG2 3NG.**

If you remain unhappy after receiving the response to your initial complaint you can request an independent review from the Information Commissioner's Office at **FOI/EIR Complaints Resolution, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF**. You may also contact the Information Commissioner's Office by telephone on 01625 545745 or by email at mail@ico.gsi.gov.uk.

Yours sincerely

Freedom of Information Team
Legal & Governance
Nottingham City Council