



Information Rights

bbc.co.uk/foi bbc.co.uk/privacy

Mr Roberts

Via email: request-430292-a4f2810c@whatdotheyknow.com

04 October 2017

Dear Mr Roberts

Request for Information – RFI20171349

Thank you for your request of 7th September 2017 under the Freedom of Information Act 2000 ('the Act') seeking the following information:

"Please could you tell me what purpose is served by a Television Licensing Officer recording 'Human Rights Objector' on a interview form, this features in TV Licensing Visiting Procedures 2016.pdf page 47"

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the-counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Media Planning Limited trading as Havas Media UK. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

Please be advised that the Act gives a general right of access to all types of recorded information held by public authorities; and we are not required to create new information to respond to a request, or give a judgement or opinion that is not already recorded.

I can confirm under section 1(1) of the Act that we do not hold any recorded information relevant to your request. I can tell you, outside the scope of the Act, that TV Licensing received objections to being visited following the introduction of the Human Rights Act; and people who raised these specific objections had asked for the objections to be noted by the officer.

Appeal Rights

If you are not satisfied with this response, you have the right to an internal review by a BBC senior manager or lawyer. Please contact us at the address above, explaining what you would like us to review under the Act and include your reference number.

If you are not content with the internal review, you have the right to appeal to the Information Commissioner's Office. Their address is: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF. Their telephone contact details are 0303 123 1113 (local rate) or 01625 545 745 (national rate) or you may wish to visit their website at <https://ico.org.uk/>.

Kind regards

Rupinder Panesar

Freedom of Information Advisor, TV Licensing Management Team

