

Effective: 01/12/2017 to 31/12/2018
Street: Wood End Lane (10322002)

Display Action Officer: Yes

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Locality: Flamstead, Hertfordshire

Area: Flamstead

Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
Section:	10.00	Road No. - Locn.:	2U68/15 - Track At Scratch Wood To Trowley Bottom	C/Way Type:	HW:Network		Area: SW: 2-Dacorum Area	
Batch:	1920205 - Inspection Batch		Route: Annual Combined	Officer:			Date:	18/12/2017
926789	Wearing course deteriorating and uneven with edge of carriageway runoff mud leaves and water all over section of carriageway shallow potholes forming throughout	18/12/2017	Throughout section	RSU7-Rough/uneven surface-2L	Internal		Unactioned	

Customer Services

Enquiry No.: 2249765 Logged by: ePortal on: 04/02/2018 14:24 Officer: [REDACTED]

Service: ROAD AND CYCLELANE DMA Subject: POTHOLE Classification: Service Request

Desc.: It's not easy to pinpoint this pothole as it's on Woodend Lane in the middle of nowhere. There are no lampposts but the road is in very bad condition and has been for a long time. The section of road is on the long straight part of the road as you drive towards Trowley Bottom and on the right, it is just before a small copse starts and before the very windy part of this lane. It's apparent no works have been carried out on this road for a very long time as the pothole is at least 2 foot long and 8 inches deep and the road floods at this point so the pothole is hidden underwater as you will see from my photos. The road is in a very bad state of repair and needs urgent attention. I was advised by [REDACTED] that this particular pothole & section of road is well known and Flamstead Parish Council reported recently at a Parish Council meeting that Dacorum Borough Council were aware of this pothole as it has been reported many times but they have failed to do any work on it hence it becoming so huge and causing damage to many cars. My car hit the pothole at about 20-30miles an hour and the tyre was split in two places and went down immediately. The alloy was damaged and the tracking was pushed out so the costs involved the alloy being straightened along with a new tyre on the driver's side as well as needing tracking to be sorted. I also needed another new tyre on the passenger front due to another pothole on the edge of the road which my car also hit causing damage to that tyre. This tyre was covered under warranty but I have had to pay a small amount towards wheel balancing and valve replacement as well. I am requesting full reimbursement of the costs I have had to pay for the damage to my car which is £190.44. I have attached a few photos of damage to my tyres and also of the road and the pothole but have not been able to attach the bill from Discount Tyres detailing the damage & costs.

Location: Wood End Lane,,,Flamstead, Contact:

Plot Number:	10.00	Feature Id - Location:	2U68/15 - Track At Scratch Wood To Trowley Bottom	Feature Type:	HW:Network
Enquiry No.:	2246949	Logged by:	ePortal	on:	27/01/2018 14:59
Service:	ROAD AND CYCLELANE DMA	Subject:	POTHOLE	Classification:	Service Request
Desc.:	Huge pothole in road / flood area - no warning sign / roadside cone suck in flood - just driven through it and got puncture - now waiting 90 mins for recovery and £150 bill for new tyre - please call me for refund [REDACTED] - [REDACTED]				
Location:	Wood End Lane,,,Flamstead,	Contact:			
Plot Number:	10.00	Feature Id - Location:	2U68/15 - Track At Scratch Wood To Trowley Bottom	Feature Type:	HW:Network
Enquiry No.:	2239452	Logged by:	ePortal	on:	09/01/2018 13:43
Service:	ROAD AND CYCLELANE DMA	Subject:	POTHOLE	Classification:	Service Request
Desc.:	Covered with water and extremely deep pothole.				
Location:	Wood End Lane,,,Flamstead,	Contact:			
Plot Number:	10.00	Feature Id - Location:	2U68/15 - Track At Scratch Wood To Trowley Bottom	Feature Type:	HW:Network

Effective: 01/12/2017 to 31/12/2018
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Display Action Officer: Yes

Customer Services

Enquiry No.: 2235665 Logged by: [REDACTED] on: 30/12/2017 10:38

Officer: [REDACTED]

Service: TREES AND VEGETATION DMA Subject: TREE OR BRANCH FALLEN Classification: Service Request

Desc.: tree down blocking the road

Location: Contact:

Plot Number: 10.00 Feature Id - Location: 2U68/15 - Track At Scratch Wood To Trowley Bottom Feature Type: HW:Network

Job Number: 1768435

Enquiry No.: 2230270 Logged by: [REDACTED] on: 05/12/2017 15:21

Officer: [REDACTED]

Service: OBSTRUCTION / ENCROACHMENT DMA Subject: FLY TIPPING ON-ROAD OR FOOTWAY Classification: Service Request

Desc.: Two large freezers have BEEN DUMPED IN THE ROAD BLOCKING THE ROAD

Location: Single track lane. Two large freezers have BEEN DUMPED IN THE ROAD BLOCKING THE ROAD Contact:

Plot Number: 10.00 Feature Id - Location: 2U68/15 - Track At Scratch Wood To Trowley Bottom Feature Type: HW:Network

Job Number: 1763972

Maintenance Management

Job No.	Description	Location	Officer	Priority	Job Status	Entered	Completion	Works Order
	Section: 10.00	Road No. - Locn.: 2U68/15 - Track At Scratch Wood To Trowley Bottom			C/Way Type: HW:Network		Area: SW: 2-Dacorum Area	
1763972	**6/12 15:21**FLY TIPPING ON-ROAD OR FOOTWAY - Two large freezers have BEEN DUMPED IN THE ROAD BLOCKING THE ROAD (Enquiry 2230270)	Single track lane.	[REDACTED]	Urgent response (24 hour)	Job Completed	05/12/2017	06/12/2017	Act. HH12/2499946
1768435	TREE OR BRANCH FALLEN - tree down blocking the road (Enquiry 2235665)		[REDACTED]	Emergency response (2 hour)	Job Completed	30/12/2017	30/12/2017	Act. HH12/2504309