

Effective: 01/12/2017 to 31/12/2018  
Street: Wood End Lane (10325129)

Display Action Officer: No

Street: Wood End Lane (10325129)

Locality: Markyate, Hertfordshire

Area: Flamstead

### Condition Survey

Defect No:	Description	Log Date	Location	Defect Type	Class.	Organisation	Status	Job No.
<b>Section:</b>	10.00	<b>Road No. - Locn.:</b>	2U68/10 - Markyate Street Lane To Track At Scratch Wood	<b>C/Way Type:</b>	HW:Network		<b>Area:</b>	SW: 2-Dacorum Area
<b>Batch:</b>	1927113 - Inspection Batch		<b>Route:</b>	Adhoc Inspection				<b>Date:</b> 16/01/2018
934001	Temp road closure required x1 c/w patch 500x500 I parker (Enquiry 2241361)	16/01/2018	By public footpath sign ( sprayed hedge ) as standing water	CPH4-C/way pothole-20 Days	Internal		Committed	1772275
<b>Batch:</b>	1925554 - Inspection Batch		<b>Route:</b>	Adhoc Inspection				<b>Date:</b> 11/01/2018
932527	Temp road closure needed x1 c/w patch required unsure on size due to being under water , but is very deep and dangerous.. (Enquiry 2234609)	11/01/2018	Approximately half way down the lane , have marked the hedge line	CPH4-C/way pothole-20 Days	Internal		Committed	1771291
<b>Batch:</b>	1920206 - Inspection Batch		<b>Route:</b>	Annual Combined				<b>Date:</b> 18/12/2017
926790	Wearing course deteriorating and uneven with shallow potholes forming at various points and edge of carriageway runoff mud and leaves and water all over section	18/12/2017	Throughout section	RSU7-Rough/uneven surface-2L	Internal		Unactioned	
<b>Batch:</b>	1919495 - Inspection Batch		<b>Route:</b>	Adhoc Inspection				<b>Date:</b> 15/12/2017
926124	Temp road closure required x1 c/w patch 900x300 marked but let's of standing water I parker (Enquiry 2231655)	15/12/2017	By farm gate	CPH4-C/way pothole-20 Days	Internal		Committed	1766444

### Customer Services

<b>Enquiry No.:</b>	2264594	<b>Logged by:</b>	ePortal	<b>on:</b>	22/03/2018 09:23
<b>Service:</b>	ROAD AND CYCLELANE DMA	<b>Subject:</b>	POTHOLE	<b>Classification:</b>	Service Request
<b>Desc.:</b>	2 massive pot holes in the same part of the road where the farmers field is always flooded. You now cannot avoid driving in 1 or other of the holes. 1 car broken down yesterday afternoon from driving through it and another this morning. PLEASE do something about this and the flood that stops people seeing the holes. The farmer is draining his field onto the road!!!! There are more further on at the passing points too but these 2 are the worst and so dangerous and causing damage to cars.				
<b>Location:</b>	Wood End Lane,,,Markyate,	<b>Contact:</b>			
<b>Plot Number:</b>	10.00	<b>Feature Id - Location:</b>	2U68/10 - Markyate Street Lane To Track At Scratch Wood	<b>Feature Type:</b>	HW:Network
<b>Enquiry No.:</b>	2264555	<b>Logged by:</b>	ePortal	<b>on:</b>	22/03/2018 09:01
<b>Service:</b>	ROAD AND CYCLELANE DMA	<b>Subject:</b>	POTHOLE	<b>Classification:</b>	Service Request
<b>Desc.:</b>	8 - 10				
<b>Location:</b>	Wood End Lane,,,Markyate,	<b>Contact:</b>			
<b>Plot Number:</b>	10.00	<b>Feature Id - Location:</b>	2U68/10 - Markyate Street Lane To Track At Scratch Wood	<b>Feature Type:</b>	HW:Network
<b>Enquiry No.:</b>	2262614	<b>Logged by:</b>	ePortal	<b>on:</b>	19/03/2018 13:30
<b>Service:</b>	ROAD AND CYCLELANE DMA	<b>Subject:</b>	POTHOLE	<b>Classification:</b>	Service Request
<b>Desc.:</b>	Pothole in wood end lane has damaged caller's car. Road is also flooded.				
<b>Location:</b>	Wood End Lane,,,Markyate,	<b>Contact:</b>			
<b>Plot Number:</b>	10.00	<b>Feature Id - Location:</b>	2U68/10 - Markyate Street Lane To Track At Scratch Wood	<b>Feature Type:</b>	HW:Network

**Effective:** 01/12/2017 to 31/12/2018  
**Street:** Wood End Lane (10325129)

**Display Action Officer:** No

### Customer Services

**Enquiry No.:** 2253480

**Logged by:** ePortal

**on:** 15/02/2018 14:18

**Service:** FLOODING AND DRAINAGE  
DMA

**Subject:** ROAD FLOODED

**Classification:** Service Request

**Desc.:** The road resembles a river accessible only to large 4x4. No motorcycles, pedestrians or cyclists can get through. Pot holes beneath are submerged so impossible to see conditions of road. Appalling stretch of road.

**Location:** Wood End Lane,,,Markyate,Road flooded

**Contact:**

Report Time - 2018-02-15T14:18:06+00:00

Service - Flooding and Drainage (FL1)

Subject - Road flooded (DCF)

Questions

Is it affecting the flow of traffic? - Yes, cycle traffic

Is the road flooded at the moment? - Yes

Description - The road resembles a river accessible only to large 4x4. No motorcycles, pedestrians or cyclists can get through. Pot holes beneath are submerged so impossible to see conditions of road. Appalling stretch of road.

mapusrn - 10325129

assetID - HWCW523067

Ownership - HH: Hertfordshire Highways

Class - Unclassified Road - U

Road Name - Wood End Lane

Town - Markyate

District - SW: 2-Dacorum Area

Easterly - 506576

Northerly - 213622

Postcode -

Address 1 -

Feature ID - 2U68/10

Effective: 01/12/2017 to 31/12/2018

Street: Wood End Lane (10325129)

Display Action Officer: No

Email - [REDACTED]

Customer Services

First name -

Last name -

Address Line 1 -

Address Line 2 -

Town -

Post code -

Phone number - [REDACTED]

Plot Number: 10.00

Feature Id - Location: 2U68/10 - Markyate Street Lane To Track At Scratch Wood

Feature Type: HW:Network

Job Number: 1780374

Enquiry No.: 2249010

Logged by: ePortal

on: 01/02/2018 14:34

Service: ROAD AND CYCLELANE DMA

Subject: POTHOLE

Classification: Service Request

Desc.: Wood end lane in flamstead half way up this single lane with no lighting is a huge flooded area that does never seen to drain away water and within it is a huge pothole that you cannot see. I have reported this this morning to hearts county council as I was traveling with [REDACTED] last night 31/1/18 back home to flamstead when we hit the huge pothole which you cannot see forms part of the flood area. My damage to my driver side front tyre and rim is so bad I have to wait for the AA to come out they could not get my tyre off as so much damage to the rim also I then has to wait for a recovery to tow me, which took six hours in total down a very dark non lit road [REDACTED] This road is leather And I don't know know how much damage has been done to my car as yet awaiting garage to call me I called first thing to report this pothole I don't know if it has been logged as non on my details were taken. After I came through the dangerous area. Unable to drive my car I pulled over and another behind me came past and ten mins later the [REDACTED] and had also done exactly the same and his tyre was also damaged. luckily [REDACTED] although I have [REDACTED] I have enclosed photos I went back this morning to take pictures as it was so pitch black last night you can't see down this single track lane. It's so deep the hole it covered my whole footing of my wellie boot it measured 15.5cm deep and I used a broom handle to show you the width which is ove the width of the broom I also enclose a pic of [REDACTED] in pothole with one wellie out so you can see how bad it is. I have more photos which is only letting me submit 4 pictures.

Location: Wood End Lane,,Markyate,

Contact:

Plot Number: 10.00

Feature Id - Location: 2U68/10 - Markyate Street Lane To Track At Scratch Wood

Feature Type: HW:Network

Effective: 01/12/2017 to 31/12/2018

Street: Wood End Lane (10325129)

Display Action Officer: No

Customer Services

Enquiry No.: 2248475

Service: ROAD AND CYCLELANE DMA

Desc.: Pothole

Logged by: ePortal

Subject: POTHOLE

on: 31/01/2018 11:16

Classification: Service Request

Report Time - 2018-01-31T11:16:06+00:00

Service - Road and Cycle lane defects e.g. potholes (CW1)

Subject - Pothole (CPH)

Questions

Where is the pothole? - Centre of Road  
What is the depth? Please provide your best estimate - More than 100mm (4 inch, roughly the size of a compact disk)  
What is the width? Please provide your best estimate - More than 300mm (12 inch/1 foot, roughly the size of a rugby ball)

Description - Completely covered with water so unable to determine exact location or depth and width.

Caused damage to callers car. its by woodend farm and a wooded area.

mapusrn - 10325129

assetID - HWCW523067

Ownership - HH: Hertfordshire Highways

Class - Unclassified Road - U

Road Name - Wood End Lane

Town - Markyate

District - SW: 2-Dacorum Area

Easterly - 506118

Northerly - 213463

Postcode -

Address 1 -

Feature ID - 2U68/10

Email -

**Effective:** 01/12/2017 to 31/12/2018  
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**Display Action Officer:** No

### Customer Services

First name -

Last name -

Address Line 1 -

Address Line 2 -

Town -

Post code -

Phone number -

**Location:** Wood End Lane,,,Markyate,

**Contact:**

**Plot Number:** 10.00 **Feature Id - Location:** 2U68/10 - Markyate Street Lane To Track At Scratch Wood **Feature Type:** HW:Network

**Enquiry No.:** 2242327 **Logged by:** ePortal **on:** 17/01/2018 09:40

**Service:** ROAD AND CYCLELANE DMA **Subject:** POTHOLE **Classification:** Service Request

**Desc.:** Unsure how long the pot hole has been on Wood End Lane. I was on the [REDACTED] yesterday, so it was dark. Because of this I was going slow at 20mph or less. I saw the pot hole and tried to swerve around it but still went over it because of where it was in the road. It has caused damage to my tire. It would be great if the pot hole would get fixed so that it won't cause damage to other drives. Because it was dark I am unsure on how deep it is.

**Location:** Wood End Lane,,,Markyate,

**Contact:**

**Plot Number:** 10.00 **Feature Id - Location:** 2U68/10 - Markyate Street Lane To Track At Scratch Wood **Feature Type:** HW:Network

**Enquiry No.:** 2241361 **Logged by:** ePortal **on:** 15/01/2018 12:12

**Service:** ROAD AND CYCLELANE DMA **Subject:** POTHOLE **Classification:** Service Request

**Desc.:** The pothole was on the edge of the road however because it comes out into the road and the size of the pot hole, cars still need to go over this because there isn't much space on the other side.

When I was driving down there it was [REDACTED] so was dark meaning I couldn't see many reference points.

I am unsure if any work has been carried out on the road however there was nothing warning me of the pot hole.

Because I went over the pot hole, it caused a flat tyre on my front left tyre. As it was dark, we left the hazard lights on to warn any oncoming vehicles but by the time we filled the tyre with expandable foam, the battery had died. We left the car off the road on the lane as we couldn't move it any further. I have already contacted my local garage and they will be collecting the car today.

**Location:** Wood End Lane,,,Markyate,

**Contact:**

**Plot Number:** 10.00 **Feature Id - Location:** 2U68/10 - Markyate Street Lane To Track At Scratch Wood **Feature Type:** HW:Network

**Job Number:** 1772275 **Defect Number:** 934001

**Enquiry No.:** 2237924 **Logged by:** ePortal **on:** 05/01/2018 11:38

**Service:** FLOODING AND DRAINAGE DMA **Subject:** ROAD FLOODED **Classification:** Service Request

**Desc.:** Customer reports this spot floods frequently and always has. Used to have a septic tank going from the road down into the ground. Please assess drainage for the road.

**Location:** Wood End Lane,,,Markyate,

**Contact:**

**Plot Number:** 10.00 **Feature Id - Location:** 2U68/10 - Markyate Street Lane To Track At Scratch Wood **Feature Type:** HW:Network

Effective: 01/12/2017 to 31/12/2018  
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### Customer Services

**Enquiry No.:** 2234610 **Logged by:** ePortal **on:** 22/12/2017 19:21  
**Service:** ROAD AND CYCLELANE DMA **Subject:** POTHOLE **Classification:** Service Request  
**Desc.:** Located near the first entrance to Wood End Farm as you enter Wood End Lane from the Markyate end.  
It is significant to do damage if hit unknowingly while driving.  
**Location:** Wood End Lane,,Markyate, **Contact:**

**Plot Number:** 10.00 **Feature Id - Location:** 2U68/10 - Markyate Street Lane To Track At Scratch Wood **Feature Type:** HW:Network

**Enquiry No.:** 2234609 **Logged by:** ePortal **on:** 22/12/2017 19:17  
**Service:** ROAD AND CYCLELANE DMA **Subject:** POTHOLE **Classification:** Service Request  
**Desc.:** Travelling from Trowley Bottom towards Wood End Farm the pothole is on the road just after passing Scratch Wood,  
As the road is often covered with water it is difficult to see & as a result is very dangerous,  
Please fill this as a matter of urgency.  
**Location:** Wood End Lane,,Markyate, **Contact:**

**Plot Number:** 10.00 **Feature Id - Location:** 2U68/10 - Markyate Street Lane To Track At Scratch Wood **Feature Type:** HW:Network

**Job Number:** 1771291 **Defect Number:** 932527

**Enquiry No.:** 2231655 **Logged by:** ePortal **on:** 11/12/2017 11:39  
**Service:** ROAD AND CYCLELANE DMA **Subject:** POTHOLE **Classification:** Service Request  
**Desc.:** Large pothole in the lane of travel. Please call and repair asap as hazardous to cars  
**Location:** Wood End Lane,,Markyate, **Contact:**

**Plot Number:** 10.00 **Feature Id - Location:** 2U68/10 - Markyate Street Lane To Track At Scratch Wood **Feature Type:** HW:Network

**Job Number:** 1766444 **Defect Number:** 926124

### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
Section:	10.00	Road No. - Locn.: 2U68/10 - Markyate Street Lane To Track At Scratch Wood	C/Way Type: HW:Network	Area: SW: 2-Dacorum Area			
1766444	**17/1**Temp road closure required x1 c/w patch 900x300 marked but let's of standing water [REDACTED] (Enquiry 2231655) (CPH4-C/way pothole-20 Days)	By farm gate	Permanent repair (20 days)	Job Completed	15/12/2017	11/01/2018	Act. HH12/2502446
1771291	**8/2**Temp road closure needed x1 c/w patch required unsure on size due to being under water , but is very deep and dangerous.. (Enquiry 2234609) (CPH4-C/way pothole-20 Days)	Approximately half way down the lane , have marked the hedge line	Permanent repair (20 days)	Job Completed	11/01/2018	01/02/2018	Act. HH12/2507299
1772275	**13.02**Temp road closure required x1 c/w patch 500x500 [REDACTED] (Enquiry 2241361) (CPH4-C/way pothole-20 Days)	By public footpath sign ( sprayed hedge ) as standing water	Permanent repair (20 days)	Job Completed	16/01/2018	01/02/2018	Act. HH12/2508280

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### Maintenance Management

Job No.	Description	Location	Priority	Job Status	Entered	Completion	Works Order
	<b>Section:</b> 10.00	<b>Road No. - Locn.:</b> 2U68/10 - Markyate Street Lane To Track At Scratch Wood		<b>C/Way Type:</b> HW:Network		<b>Area:</b> SW: 2-Dacorum Area	
1780374	<p>**22/2**ROAD FLOODED - The road resembles a river accessible only to large 4x4. No motorcycles, pedestrians or cyclists can get through. Pot holes beneath are submerged so impossible to see conditions of road. Appalling stretch of road. (Enquiry 2253480)</p> <p>Report Time - 2018-02-15T14:18:06+00:00</p> <p>Service - Flooding and Drainage (FL1)</p> <p>Subject - Road flooded (DCF)</p> <p>Questions</p> <p>Is it affecting the flow of traffic?          - Yes, cycle traffic          Is the road flooded at the moment? - Yes</p> <p>Description - The road resembles a river accessible only to large 4x4. No motorcycles, pedestrians or cyclists can get through. Pot holes beneath are submerged so impossible to see conditions of road. Appalling stretch of road.</p> <p>mapusrn - 10325129</p> <p>assetID - HWCW523067</p> <p>Ownership - HH: Hertfordshire Highways</p> <p>Class - Unclassified Road - U</p> <p>Road Name - Wood End Lane</p> <p>Town - Markyate</p> <p>District - SW: 2-Dacorum Area</p> <p>Easterly - 506576</p> <p>Northerly - 213622</p>	Wood End Lane,,,Markyate,Road flooded	Urgent Response (5 days)	Job Comp Further Wrk required	16/02/2018	20/02/2018	Act. HH12/2515760

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Maintenance Management

Job No.	Description	Address 1 - Feature ID - 2U68/10	Priority	Job Status	Entered	Completion	Works Order
		Email - [REDACTED]					
		First name -					
		Last name -					
		Address Line 1 -					
		Address Line 2 -					
		Town -					
		Post code -					
		Phone number - [REDACTED]					

Street Works Notices

Organisation: Ringway (RING)										
Works Ref: BR6101000154523			Version: 2		Work Desc: c/w patching					
Notice Type: Works Stop			Start: 11/01/2018 13:03:00							
Work Status: Works Stopped			Issued: 11/01/2018 13:49:01							
Work Type: EToN 4: Immediate - Urgent			Est. End: 15/01/2018		Completion: 11/01/2018					
Site No.	Location	Position	Depth	Length	Width	Status	Site Date	Interim	Perm.	Prop. End
1	by farm gate	Not Specified by Undertaker	Not Specified by Undertaker	0.00	0.00	Site Closed	11/01/2018			15/01/2018
Works Ref: BR6101000155922			Version: 3		Work Desc: c/w patching					
Notice Type: Works Stop			Start: 29/01/2018 08:20:00							
Work Status: Works Stopped			Issued: 30/01/2018 08:45:24							
Work Type: EToN 4: Immediate - Urgent			Est. End: 30/01/2018		Completion: 30/01/2018					
Site No.	Location	Position	Depth	Length	Width	Status	Site Date	Interim	Perm.	Prop. End
1	Approximately half way down the lane , have marked the hedge line	Not Specified by Undertaker	Not Specified by Undertaker	0.00	0.00	Site Closed	30/01/2018			30/01/2018



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Street Works Notices

Organisation: Ringway (RING)										
Works Ref: BR6101000156336			Version: 3		Work Desc: c/w patching					
Notice Type: Works Stop			Start: 01/02/2018 08:20:00							
Work Status: Works Stopped			Issued: 01/02/2018 08:57:02							
Work Type: EToN 4: Immediate - Urgent			Est. End: 05/02/2018		Completion: 01/02/2018					
Site No. Location		Position	Depth	Length	Width	Status	Site Date	Interim	Perm.	Prop. End
1	By public footpath sign	Not Specified by Undertaker	Not Specified by Undertaker	0.00	0.00	Site Closed	01/02/2018			05/02/2018