

Our ref: SF/sb/ICB FOI 17-22/23: Mullally
Your ref:
Date: 8 August 2022

Gemini House
Bartholomew's Walk
Cambridgeshire Business Park
Angel Drive
ELY
CB7 4EA

Email: Orla Mullally
request-879464-59a17803@whatdotheyknow.com

Tel: 03300 571030
Email: cpicb.freedomofinformation1@nhs.net
Web: www.cpics.org.uk

Dear Ms Mullally

Freedom of Information Act Request: Ref FOI 17-22/23: Response

I am writing further to your request made under the Freedom of Information Act 2000 received on 18 July 2022. NHS Cambridgeshire and Peterborough Integrated Care Board's (ICB) response is set out below:

I am writing to you under the Freedom of Information Act 2000 to request the following information about the CCG/ICB clinical systems:

1. Which clinical system/s does the organisation use across the region (EMIS/TPP or other)?

a. If there is a split across the region, what is the percentage?

We are not able to comment on use across the region only within NHS Cambridgeshire & Peterborough ICB.

TPP SystemOne and EMIS Web are used locally.

For NHS Cambridgeshire & Peterborough the percentage split is 88% to 13%

2. What online digital triage system is currently used?

a. Who currently provides the online digital triage?

DoctorLink and AccuRx which have been contracted by the ICB. Some practices have chosen to select other online consultations systems independently of the ICB therefore other online consultation systems are in use locally.

b. What was the contract start date?

For DoctorLink and AccuRx - April 2022 extension

c. What is the contract end date?

DoctorLink – December 2022
AccuRx – September 2022



d. What is the annual cost?

Approximately £230,000

e. What framework was used to procure the supplier?

Digital First Online Consultation and Video Consultation Framework
GP IT Futures Framework
Also, some direct award due to value size.

f. Will there be a tender to consider new providers?

Possibly, dependent upon the values of the systems chosen by practices. The aim is for practices to choose system they wish to use rather than a central large-scale procurement. This may or may not result in a tender, but is quite unlikely due to the individual values involved.

g. If so, which framework will be used?

If required - Mixture from

- Digital First Online Consultation and Video Consultation Framework including direct award.
- GP IT Futures Framework
- G Cloud
- Practice may also choose to undertake direct supplier award due

h. When will this likely to occur?

(possibly) From September 2022

If you are dissatisfied with how your request has been handled or would like to formally appeal against our response please address your concerns, in writing, to the Freedom of Information Team at NHS Cambridgeshire at Gemini House, Bartholomew's Walk, Cambridgeshire Business Park, Angel Drove, Ely CB7 4EA: Telephone: Telephone: 03300 571030 email: cpicb.freedomofinformation1@nhs.net

If, after we have addressed your concerns, you remain dissatisfied with how the ICB has responded, you are entitled to appeal to the Information Commissioner's Office at Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Further details can be found at <https://ico.org.uk/>.

Please do not hesitate to contact me if I can be of any further assistance.

Yours sincerely



Louis Kamfer
Director of Finance