



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

John O'Sullivan
request-814276-9cf97457@whatdotheyknow.com

Your reference:
Our reference: FOI2021/01086

15 December 2021

Dear Mr O'Sullivan,

Freedom of Information Request – FOI2021/01086

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 7 December, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the following information:

You hope to raise £250 000 for this most worthy of charities by donating 1p for every cash withdrawal made in branch over a three month period:

How much the banks pay per year to access the network

How much they pay in fees and

How much you hope to increase these charges when the current deal ends.

Finally can you say what 1/4 million Pounds is as a % of

1) POL turnover

2)Banking Income?

I can confirm that we do hold the information you have requested falling within the scope of your request; however, Post Office considers that the information you have requested engages section 43(2) of the Act concerning likely prejudice to Commercial Interests.

Commercial Interests

Post Office considers that disclosure of information requested about how much is paid to Post Office to access the network, fees or increase in charges would be likely to prejudice the commercial interests of Post Office. An example of how Post Office’s commercial interests might be prejudiced is by third parties being able to use the information to compete for Post Office business or it might prejudice future negotiations with potential new clients. In Post Office’s opinion, this would be likely to reduce the value for money achieved and provide competitors with an unfair advantage.

Public Interest

As information has been exempted under section 43(2) of the act, a public interest test applies. This involves weighing the balance of public interest in maintaining the exemption or releasing the information. Post Office understands that there is public interest in promoting the transparency and understanding of matters which are of interest to the public. However, there is also strong public interest in ensuring that Post Office is able to operate in a fair marketplace regarding the competitive dialogue procedure and are not commercially damaged by the release of the information.

Finally, can you say what 1/4 million Pounds is as a % of

1) POL turnover

2) Banking Income?

In Post Offices opinion this information is exempt under section 21 of FOIA as it is already available to the public on our corporate website through the publication of our annual report and accounts, which can be found here: <https://corporate.postoffice.co.uk/secure-corporate/our-financials/post-office-annual-report/>

I am sorry I could not provide you with some of the information you requested on this occasion, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

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Post Office Limited
Ground Floor
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20 Finsbury Street
London
EC2Y 9AQ information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113 <https://ico.org.uk>

Yours sincerely,



Liesl Jackson
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>

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