Thank you for your request under the Freedom of Information Act.

Questions

1. Training received from SIM and HIN by staff in your organisation, including the dates on which training occurred, the number of attendees and their profession. Training was provided by HIN 4th – 6th November 2019. 36 people attended the training, 17 were DPT Health Practitioners, 6 were from Devon & Cornwall Police and 13 were colleagues from partner agencies.

2. Your organisation’s independent scrutiny of the evidence base in relation to SIM prior to its implementation.
   See attached documentation

3. Your organisation’s independent scrutiny of SIM and HIN’s compliance with data governance procedures and the GDPR.
   Info sharing agreement between DPT and HIN completed, see attached documentation

4. Your organisation’s Equality Impact Assessments in relation to SIM and HIN.
   An Equality Impact Assessment has not been completed as work is still a pilot. The information from the limited use in a pilot format will assist in the production of this assessment if the organisation chose’s to continue.

5. Your organisation’s risk assessment in relation to SIM and HIN.
   An Equality Impact Assessment has not been completed as work is still a pilot. The information from the limited use in a pilot format will assist in the production of this assessment if the organisation chose’s to continue.

6. Your organisation’s operational and organisational policies and procedures relating to SIM and HIN.
   As part of the pilot a draft SOP has been written to explain process, see attached documentation

7. The number of service users who have received SIM within your organisation since the service commenced, to the present day. Please provide a breakdown of the gender of service users and their primary diagnosis.
   9 service users have come under the pilot, advice and some short term multi-agency work has also been provided but these people did not come under the SIM approach.

   With regards a breakdown of the gender of service users and their primary diagnosis Devon Partnership NHS Trust holds this information. The information
requested related to personal data. Under Section 40(2) Devon Partnership NHS Trust is not obliged to provide information where it would contravene any of the Data Protection Principles under Article 5 of the General Data Protection Regulation 2018. The information requested is sensitive personal data within the meaning of the first principle of the Data Protection Act as it is information from which an individual or individuals can be identified and relates to the physical or mental health of those individuals.

8. The composition of your organisation’s SIM team. Please include details relating to profession and banding of team members.
   No established team exists as work remains in pilot stage, as part of the pilot DPT, Devon & Cornwall Police and Academic Science Health Network joint fund a Police Officer who works directly to the pilot and links with existing Health colleagues. There are no specifically funded health posts as part of the pilot.

9. Anonymised incidents and serious incidents recorded on Datix (or alternative system) relating to SIM since its implementation within your organisation to the present day. Please provide details about the number of incidents and their nature.
   There has been no incidents reported on our Risk Management System in relation to the implementation of SIM.

10. Anonymised complaints and / or concerns from staff and / or service users pertaining to SIM and HIN within your organisation. Please provide details about the number of complaints and / or concerns and their nature.
    Devon Partnership NHS Trust have no records of any complaints relating to the pilot.

11. Any evaluation, audit or research conducted by your organisation in relation to SIM and HIN.
    Devon Partnership NHS Trust have a draft evaluation report but this was supported by HIN, see attached documentation.

12. Financial details pertaining to the cost of SIM within your organisation to date.
    Please include all costs associated with the service, for example, salary, resources, training and expenses. Please detail where funding for the service was obtained, for example from internal budgets or from external funding.
    Original cost to DPT to part fund Police Officer fund was £10k, additional funding of £10k was provided to extend the pilot due to delays experienced during Covid.

13. Details about the decision-making process relating to adopting SIM within your organisation. Please provide details about when and where SIM was approved for adoption in your organisation, for example at a board meeting or at a senior management meeting. Please provide minutes of this meeting.
SIM/HIM has not been adopted by DPT, a pilot is being run to determine whether the approach should be adopted.

Attached documents
- Agenda Devon SIM pilots_23 May 19
- HIP report
- HIP SOP
- HIP-information-sharing-agreement final
- P Jennings presentation 24.09.2018
- RE SIM email
- SIM business case
- SIM model of care_SW info sheet
- Variations of the Model

Review received
I am writing to request an internal review of Devon Partnership NHS Trust's handling of my FOI request 'Serenity Integrated Mentoring (SIM) and the High Intensity Network (HIN)'. My request pertains to the following questions:

Question 3: Your organisation’s independent scrutiny of SIM and HIN’s compliance with data governance procedures and the GDPR.

Your response: Info sharing agreement between DPT and HIN completed, see attached documentation.

The ISA attached does not pertain to HIN (High Intensity Network / High Intensity Network Ltd). Please provide in electronic format any and all information (including related documentation or other supporting data that is eligible for disclosure under the Freedom of Information Act) held relating to your organisation’s independent scrutiny of HIN’s compliance with data governance procedures and the GDPR.

The Information Sharing Agreement provided for the High Intensity Partnership does pertain to the High Intensity Network and model used. The pilot of the system has been reviewed along with the documentation for the service to ensure the trust was happy to proceed with the pilot. The information that was reviewed has been provided and the trust does not hold any further information to provide at this point. Further information is due for future publication on the trust's website and would be currently exempt under Section 22.

Question 6: Your organisation’s operational and organisational policies and procedures relating to SIM and HIN.
Your response: As part of the pilot a draft SOP has been written to explain process, see attached documentation.

The attached document is not dated and does not have a version number. Please provide a dated and versioned document.

The trust does not hold this information you are requesting. If agreed to move ahead with the pilot, the SOP will be formalised to a policy and or procedure.

Question 9: Anonymised incidents and serious incidents recorded on Datix (or alternative system) relating to SIM since its implementation within your organisation to the present day. Please provide details about the number of incidents and their nature.

Your response: There has been no incidents reported on our Risk Management System in relation to the implementation of SIM.

Please clarify if this answer pertains to incidents and serious incidents relating to patients receiving SIM.

The response in in relation to all recorded incidents.

Question 10: Anonymised complaints and / or concerns from staff and / or service users pertaining to SIM and HIN within your organisation. Please provide details about the number of complaints and / or concerns and their nature.

Your response: Devon Partnership NHS Trust have no records of any complaints relating to the pilot.

Please answer this question in relation to concerns.

Devon Partnership NHS Trust have no records of any concerns raised relating to the pilot.

Question 12: Financial details pertaining to the cost of SIM within your organisation to date. Please include all costs associated with the service, for example, salary, resources, training and expenses. Please detail where funding for the service was obtained, for example from internal budgets or from external funding.

Your response: Original cost to DPT to part fund Police Officer fund was £10k, additional funding of £10k was provided to extend the pilot due to delays experienced during Covid.
Please provide details relating to all staff costs to your organisation, including the salary of health and social care practitioners delivering SIM.

The trust does not hold this information in an extractable format. The information of who has been involved in the pilot cases would be recorded on individual records. This does not inform us of time spent in relation to the pilot to cross reference with payscale to give an accurate figure.

Question 13: Details about the decision-making process relating to adopting SIM within your organisation. Please provide details about when and where SIM was approved for adoption in your organisation, for example at a board meeting or at a senior management meeting. Please provide minutes of this meeting.

Your response: SIM/HIM has not been adopted by DPT, a pilot is being run to determine whether

the approach should be adopted.

Please answer this question in relation to the decision making process surrounding adopting SIM as a pilot within your organisation.

The trust will be releasing further information about the pilot and any future adoptions of the module as part of a future publication on the trust website. This information is current exempt under Section 22.

APPEALS PROCEDURE

Any appeal against this decision should be made in writing to:

Chief Information Officer,
Devon Partnership NHS Trust,
Prentice Building,
Langdon Hospital,
Dawlish,
EX7 0NR.

The decision will be reviewed and a response provided within 20 working days. If you remain unsatisfied by the decision a complaint may be made in writing to the Complaints/Litigation Administrator at the above address for the matter to be dealt with in accordance with the Trust complaints policy.

Alternatively, you have the right to complain to the Information Commissioner at: Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. Tel: 0303 123 1113. For further information please refer to www.ico.org.uk
We are monitoring how people making Freedom of Information requests are experiencing the process and would value your feedback in order to improve the service as necessary. If you wish to provide feedback please respond via the following link: https://www.surveymonkey.com/s/BC6QXBM