



Mr Ed Ward-Robb  
request-733436-75064ad0@whatdotheyknow.com>

8 March 2021

**Our Ref:** RFI 38105

Dear Mr Ward-Robb

Thank you for your email of 5 March 2021 concerning the Trust's Consolidated Annual Report and Accounts.

The request raised will be taken forward. However, as we are now in the 3rd Surge of the Covid-19 Pandemic, the Health & Social Care is again experiencing unprecedented pressures.

As a Trust, our staff are prioritising their duties as front line health and social care workers. Other duties within their role, such as investigating and responding to Freedom of Information and Subject Access Requests, will be significantly delayed due to the need to prioritise professional caring duties and respond to the health crisis. I would ask for your patience at this time.

The Information Commissioners Office has been advised and is aware of the pressures the Trust is facing as a result of the pandemic.

Should you have any queries on this matter meanwhile, please do not hesitate to contact me.

Yours sincerely

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**Cathryn Hedley**  
**Information Governance Department**