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09 March 2021

Dear Michael,

### **Freedom of Information request – reference number: 500379**

Thank you for your recent information request.

You requested the following information:

Local Authorities in England & Wales Question:

Between the dates of 1st Jan 2020 and 1st of February 2021 how many safeguarding referrals\* have been received from the following organisations "Department for Work & Pensions", "Centre for Health & Disability Assessments also known as Maximus", "ATOS also known as Independent Assessment Services" and "Capita"?

\*Adult Safeguarding Referrals only

Our response is:

**The requested information is not held in a reportable format and will require manual checking of approximately 3,984 records which we estimate will take a minimum of 664 hours of officer time at a cost of £16,600.**

**The council therefore holds information falling within the description specified in your request. However, we estimate that the cost of complying with your request would exceed an appropriate cost limit to locate, retrieve and gather. This has been set at £450 and represents the estimated cost of one person spending 2½ working days in locating, retrieving and extracting the information. (For more information about the council's fees notice, please see our Fees Notice available on our website.)**

**Under Section 12 of the Freedom of Information Act, the council is not obliged to comply with your request. We would still, however, like to assist you. If you are able to narrow the criteria of your request, it is more likely that we will be able to provide you with the information you require.**

If you are not satisfied with the way in which your request has been handled or the outcome, you may request an internal review within two calendar months of the date of this response by contacting Information Complaints, 7 Newington Barrow Way, London N7 7EP or [infocomplaints@islington.gov.uk](mailto:infocomplaints@islington.gov.uk).

Further information is also available from the Information Commissioner's Office, at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or <http://www.ico.org.uk/>.

Yours sincerely,

Carmel Littleton  
**Corporate Director**

If you would like this document in large print or Braille, audiotape, Easy Read or in another language, please telephone 020 7527 2000.