

**Please ask for :** Alethea Fuller  
**Telephone Number:** 0121 626 6060  
**Our Reference:** 2021-00032  
[wmpcc@west-midlands.pnn.police.uk](mailto:wmpcc@west-midlands.pnn.police.uk)



Sent by email: [request-717519-6b85e623@whatdotheyknow.com](mailto:request-717519-6b85e623@whatdotheyknow.com)

13<sup>th</sup> January 2021

Dear Mr Waldron,

Thank you for your freedom of information request received in this office on 12<sup>th</sup> January 2021 in which you asked:

- 1. 2020 statistics on burglary and theft cases solved and proved with CCTV.**
- 2. 2020 statistics on burglary and theft cases not solved because of poor CCTV footage quality.**

In response to your request, I can confirm that the Office of the Police and Crime Commissioner (OPCC) does not hold this information. However, this information may be held by West Midlands Police.

In order to be of some assistance, please see the following contact details should you wish to submit your request to West Midlands Police.

#### **Freedom of Information Unit**

West Midlands Police  
PO Box 52, Lloyd House  
Colmore Circus Queensway  
Birmingham  
B4 6NQ  
E-mail: [foi@west-midlands.police.uk](mailto:foi@west-midlands.police.uk)

#### **Freedom of Information Right of Appeal**

Any person who has requested information from the Office of the Police and Crime Commissioner (OPCC) and is unhappy with the way their request for information has been handled can request a review of their case.

A request for review must be made in writing by letter or email. You should include the reference number of your request if you have it, and outline why you are requesting the review to:

Office of the Police and Crime Commissioner  
Lloyd House  
Birmingham  
B4 6NQ

Telephone: 0121 626 6060  
Email: [west-midlands.pnn.police.uk](mailto:west-midlands.pnn.police.uk)

All requests for review will be recorded. Receipt of a request for internal review will be acknowledged and the appellant informed of an estimated date for determining the outcome. The OPCC will attempt to respond to internal reviews as soon as practicable and in any case within two months.

All investigations will be undertaken by someone not involved in the original response.

The result of any internal review will be communicated to the appellant outlining the decisions taken.

If you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 08456 30 60 60 or 01625 54 57 45

Website: [www.ico.gov.uk](http://www.ico.gov.uk)

There is no charge for making a request for internal review or appeal to the Information Commissioner.

Yours sincerely

A handwritten signature in black ink, appearing to read 'A Fuller', written over a light grey rectangular background.

Alethea Fuller  
Deputy Chief Executive