

	YTD 2020/21 (up to 05/01/2021)	P1	P2	P3	P4	P5	P6	P7	P8	P9	*P10
# Branches with Ease score >= 82%	5,465	2,785	3,129	2,910	3,066	2,896	2,932	3,986	3,414	3,343	1,639
# Branches with Ease score <82%	4,085	1,370	1,121	1,169	1,213	1,239	1,348	1,617	1,718	2,121	839
# Branches with responses	9,550	4,155	4,250	4,079	4,279	4,135	4,280	5,603	5,132	5,464	2,478
Total Branch (Hierarchy 01/12/2020)	12,514	12,514	12,514	12,514	12,514	12,514	12,514	12,514	12,514	12,514	12,514
# Branches without responses	2,964	8,359	8,264	8,435	8,235	8,379	8,234	6,911	7,382	7,050	10,036

* not a complete period