



Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
033 3665 3951

Our reference: FOI2020/00961

Mr John O'Sullivan  
[request-709621-9fae8014@whatdotheyknow.com](mailto:request-709621-9fae8014@whatdotheyknow.com)

30 November 2020

Dear Mr O'Sullivan,

### **Freedom of Information Request – FOI2020/00961**

Thank you for your email which was received on 30 November 2020 and that we are currently reviewing under the Freedom of Information Act. Under the Act you should expect a reply from us to be sent by 30 December 2020, which is twenty working days from receipt of your request.

If for any reason we are unable to provide you with a full response within that time, we will contact you explaining the reasons for this and giving a revised date by which we will reply.

If in the meantime you have any questions or would like to contact us about your request, please contact us by telephone 033 3665 3951 or alternatively email or write to us. Please be assured that we are giving this our attention and will get back to you shortly.

Yours sincerely,

A handwritten signature in black ink, appearing to read "KM", enclosed in a thin black rectangular box.

Kerry Moodie  
Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>  
@postofficenews

**Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)**