

If phoning, please ask for: L Grierson
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Our Reference: LG

6 November 2020

Kirsty Duffin

Dear Kirsty

In accordance with your Freedom of Information Request, please find undernoted our responses:

- 1) Please advise the total spend on recruitment agencies in the last during 2018/2019?
£28,919.73
- 2) Please advise what the temporary agency spend for admin, call centre, data processing and clerical roles during 2018/2019?
Nil
- 3) Please advise what the temporary agency spend for roles such as warehouse, catering and cleaners during 2018/2019?
Nil
- 4) Please advise what the permanent agency spend has been during 2018/2019?
£19,610.80
- 5) Which recruitment agencies have you used in the last 12 months for admin, call centre, data processing, clerical, warehouse, catering and cleaners?
Nil
- 6) Which framework agreements do you use for agencies? ie Scottish Government, APUC, Crown Commercial Services?
APUC
- 7) What process do recruitment agencies have to follow to be given jobs to work on?
We generally don't work with agencies, we recruit directly. Agencies are invited to tender to work on recruitment.
- 8) Who is responsible for engaging new recruitment agencies?
Head of Human Resources

Yours sincerely

L Grierson

LORRAINE GRIERSON
Secretary to the Board

