



Information Rights Team
Post Office Limited
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Our reference: FOI2020/00815

Mr John O'Sullivan
request-695425-0196628a@whatdotheyknow.com

23 October 2020

Dear Mr O'Sullivan,

Freedom of Information Request – FOI2020/00815

I am writing in response to your email received by Post Office Limited ("**Post Office**") on 30 September, in which you asked:

Mr Read tells the inquiry: "We have increased [Subpostmasters'] remuneration by £20 million a year on top of the £17 million increases secured for banking services through our new framework with the High Street banks." How much of this £27 million pounds will SPM'S see as evidence of a relationship reset? If the amount is significantly smaller has POL any plans to ammend the evidence it presented to BEIS and advice it gave SPM'S?

Post Office considers that your email does not contain a request for recorded information. Although your request can be in the form of a question, rather than a request for specific documents, the Freedom of Information Act 2000 ("**FOIA**") does not oblige an authority to answer a question if this would mean creating new information or giving an opinion or judgment that is not already recorded, which applies to the question you have raised.

Yours sincerely,

A handwritten signature in black ink, appearing to read "KMM".

Kerry Moodie
Information Rights Team
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<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>
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