



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
033 3665 3951

Our reference: FOI2020/00733

Mr Alan Bates
request-688238-1d76b5aa@whatdotheyknow.com

29 September 2020

Dear Mr Bates,

Freedom of Information Request – FOI2020/00733

I am writing in response to your letter received by Post Office Limited (“**Post Office**”) on 01 September 2020, which I am dealing with under the terms of the Freedom of Information Act 2000.

We do hold information falling within the terms of your request; however, this has taken longer than anticipated to compile and we are still reviewing the information.

In particular we consider that some of the information may be exempt from disclosure under s12 Costs limits and s43 (2) Commercial Interests, we therefore need more time to fully consider this and the public interest.

By virtue of Section 10(3), where public authorities have to consider the balance of the public interest in relation to a request, they do not have to comply with the request until such time as is reasonable in the circumstances.

We will however provide a full response to your request by 27 October 2020 at the very latest. We are sorry it is taking longer that you have hoped for us to deal with your request and thank you for your continuing patience.

If you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Kerry Moodie', enclosed in a thin black rectangular border.

Kerry Moodie
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>
@postofficenews

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy