

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwpgsi.gov.uk

Our Ref: 758

22nd March 2011

Dear Mr Elibank

Thank you for your Freedom of Information request of 10 March 2011 in which you requested the following information: a full electronic copy of your Fraud Procedures and Instructions Manual

A copy of the information which can be disclosed is enclosed in the format you requested. Some information has been withheld as it falls under the exemptions in the Freedom of Information Act:

Exclusion 31: Law Enforcement – this includes examples of how to commit fraud which could jeopardise investigations

Exclusion 40: Personal data – this includes named contacts, their telephone numbers and email addresses

In applying this exemption the department has balanced the public interest in withholding the information against the public interest in disclosing the information

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central FoI Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwpgsi.gov.uk or by writing to DWP, Central FoI Team, 5th Floor The Adelphi, 1-11, John Adam Street, London WC2N 6HT. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk