



Michael Rohan
Via email

24th February 2020

Dear Mr Rohan

Re: Freedom of Information Request – ERP Applications for Ark Schools

I write further to your request of 29th January 2020 which asked the questions below:

- Q1. What Applications are you running for:
 - a. Finance (FMS)?
 - b. HR?
 - c. Payroll?*
- Q2. What versions of the above Applications are you running?*
- Q3. When was your last Application upgrade?*
- Q4. Are you planning another upgrade in the next 12-18 months?*
- Q5. If applicable, which Systems Integrator or consultancy do you use to assist with upgrades, installations etc?*
- Q6. What kind of support is included in the contract/s (functional/technical/etc.?)*
- Q7. Where do you advertise any Finance/HR/Payroll procurement opportunities?*
- Q8. Who is responsible for looking after these contracts?*

I can provide the following responses to your questions:

- Q1.a. PS Financials.
- Q1.b. Cezanne (central personnel), ScholarPack (school personnel), Bromcom (school personnel) and an in-house data platform.
- Q1.c. Mazars.
- Q2. All cloud-based systems so not running on versions.
- Q3. All cloud-based systems so not running on versions.
- Q4. No upgrades planned.
- Q5. In-house.
- Q6. Varied, first line support is done in-house.
- Q7. Ark Schools often makes use of framework agreements established by professional buying agencies. In these cases, the procurement opportunity would not be advertised by Ark Schools directly, but by the professional buying organisation on our behalf. In cases where Ark Schools is not making use of a framework agreement, the procurement opportunity would be advertised on Contracts Finder. Procurement opportunities with a value higher than £189,330 would also be advertised in the Official Journal of the European Union.
- Q8. Multiple Heads of Teams, Ark Schools, The Yellow Building, 1 Nicholas Road, London, W11 4AN, 020 3116 0800, info@arkonline.org.

In the event that you are not satisfied with this response, please write to the Director of Governance at Ark Schools, who will respond within ten



working days. Further to this process, you can also contact the Information Commissioner, who will investigate the case at their discretion, at the address below:

FoI Compliance Team (complaints)
Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF.

Yours sincerely,

A handwritten signature in grey ink, appearing to be "James Stone".

James Stone
Data Protection Manager