



Northamptonshire County Council

By Email
Winston Smith
request-635581-b6eff9ec@whatdotheyknow.com

Please ask for: Freedom of Information
Tel: 01604 368360
Our ref: FR9745
Your ref:
Date: 6th February 2020

Dear Mr Smith,

Information Request: FR9745

Thank you for your Freedom of Information request dated 17th January 2020. Your request has been dealt with under the Freedom of Information Act and is detailed below in italics with our response in bold.

(Please note the extract below has been taken directly from your original information request and is unedited).

I have identified that you have claimed disproportionate burden under the Public Sector Bodies (Websites and Mobile Applications) Accessibility Regulations 2018, within your published accessibility statement.

<https://www3.northamptonshire.gov.uk/accessibility-and-web-standards/Pages/accessibility.aspx>

Please could you provide me a copy of all completed disproportionate burden assessments or other related documentation detailing how you reached your conclusions of disproportionate burden for each of the issues mentioned in your statement.

I would appreciate this information in a computer readable format as I use assistive technology so any format besides a scanned PDF is preferable please.

Our Response

The Freedom of Information Team has been provided with the following information in response to your recent request on behalf of Northamptonshire County Council (NCC).

The majority of the websites for which we have claimed disproportionate burden in regard to the EU Accessibility Directive are third-party sites which are out of our direct control. We have been working to improve the accessibility of our main council website and associated microsites but we cannot guarantee the accessibility of third-party sites.

Northamptonshire County Council
One Angel Square
Angel Street
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Northamptonshire
County Council

In April 2021, Northamptonshire will move to a unitary model of local government meaning two new councils – North and West - will replace Northamptonshire County Council and the existing borough and district councils in the county.

This means it is likely many of our third-party websites will be replaced in the near future.

We are currently exploring options for an audit of our existing websites to help improve their accessibility and how we can build this learning into the process of creating the new unitary websites. We will also be including a third-party site as part of the audit so we can use this as a benchmark of how accessible they are and use this to help when we procure third-party sites in the future.

The information supplied is provided for private use, such as non-commercial research purposes, and news reporting. Any other type of re-use will require the permission of the copyright owner under the Re-use of Public Sector Information Regulations 2015.

If you are unhappy with the response, you can ask the Council to review it. To do this please write to the address below:

Luiza Morris-Warren
Reviewing Officer
Northamptonshire County Council
One Angel Square
Angel Street
Northampton
NN1 1ED

Email dataprotection@northamptonshire.gov.uk

If our internal review does not resolve the issue to your complete satisfaction, you have the right to apply to the information Commissioner for a decision at the following address:

Information Commissioner
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Or, if you have any complaints in respect of your information request please complete the on-line comments form that can be found at www.northamptonshire.gov.uk, along with a full set of guidance.

Yours sincerely

Freedom of Information/Data Protection Team
Northamptonshire County Council
E-Mail- freedomofinformation@northamptonshire.gov.uk