



Ref: FOI/2851

12 December 2019

Ambulance Service Headquarters
Waterfront Business Park
Brierley Hill
West Midlands
DY5 1LX
Tel: 01384 215555
website: www.wmas.nhs.uk

request-623847-090eacfd@whatdotheyknow.com

Dear Mr Shaw

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

Further to your enquiry, which we received on 28 November 2019, you requested the following information which we have provided our response in **green** below each question asked for your reference:

My research involves the levels of minimal restraint (or proportional response) training conducted within the UK Ambulance Services.

I would be grateful if you could supply me with information pertaining to the following:

- 1. Current training undertaken by the Trust and by which training provider (or e-learning).***
Training is delivered by 1 full day face-to-face for new operational staff entering the service.
1/2 day Refresher training is provided every 3 years face-to-face for all operational staff Operational staff have to complete an online e-nav refresher each year.
Stand2 (external provider) provide our training.
- 2. Understanding and/or acceptance of staff regarding the necessity for the training under current guidelines.***
We do not record any of this information. Stand2 complete relevant feedback proformas.
- 3. Any statistics relating to the application of restraint activity (positive or negative).***
We do not record any of this information. Stand2 complete relevant feedback proformas.

If you are dissatisfied with our response you have the right to appeal in line with guidance from the Information Commissioner:

In the first instance you may write to the Chief Executive Officer of this Trust

- Mr A C Marsh
Regional Headquarters
Millennium Point
Waterfront Way
Brierley Hill
West Midlands
DY5 1LX
Tel: 01384 215555

The Chief Executive Officer will then appoint a nominated deputy to oversee and respond to the appeal with their approval.

Should you disagree with the contents of this letter you have the right to appeal to the Information Commissioner at:

- Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire.
SK9 5AF
Tel: 0303 123 1113
www.ico.org.uk

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Lynsey Kumari
Freedom of Information Officer