



Ambulance Headquarters

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NE15 8NY

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Our Ref: FOI.19.298

Robert Shaw

E-mail: request-623842-be3ed55d@whatdotheyknow.com

6 December 2019

Dear Mr Shaw

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 28 November 2019. I can confirm that we hold part of the information you have requested. You asked the following questions, reproduced in **bold** below:

I am a Clinical Practice Educator with the North West Ambulance Service NHS Trust and am enrolled on a research module for the top-up BSc with LJMU. My research involves the levels of minimal restraint (or proportional response) training conducted within the UK Ambulance Services.

I would be grateful if you could supply me with information pertaining to the following:

1. Current training undertaken by the Trust and by which training provider (or e-learning).

None at present however this subject is scheduled for the Trust Statutory and Mandatory training face to face for April 2020, to be delivered to all frontline staff.

2. Understanding and/or acceptance of staff regarding the necessity for the training under current guidelines.

Please refer to Q1 and that this will form part of the Trust education package.

3. Any statistics relating to the application of restraint activity (positive or negative).

N/A

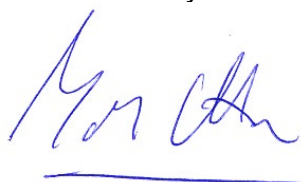
If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by Mr Paul Aitken-Fell, who is the Trust's Consultant Paramedic and is someone not involved with your original request.

If you wish to follow this route, please contact audrey.turnbull@neas.nhs.uk who will commence the process on your behalf.

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Mark Cotton
Freedom of Information Lead