

Philip Barker

BY EMAIL ONLY

**London Borough of Redbridge**  
Lynton House  
255-259 High Rd,  
Ilford IG1 1NN

**Housing Enquiries and Complaints team**

**Please reply to:**  
Darren Fairclough  
Operational Head of Housing Needs  
02087084091  
[icw.information@redbridge.gov.uk](mailto:icw.information@redbridge.gov.uk)  
[www.redbridge.gov.uk](http://www.redbridge.gov.uk)

Our ref: 7715693

Date: 17 December 2019

Your reference: request-621609-ca38b358@whatdotheyknow.com

Dear Mr Barker

**Freedom of Information Act 2000**

Thank you for your request for information received on 19 November 2019. This request is being handled under the Freedom of Information Act 2000.

Section 1 of the Freedom of Information Act 2000 provides two distinct but related rights of access to information which impose corresponding duties on public authorities. These are:

- The duty to inform the applicant whether or not information is held by the authority and, if so,
- The duty to communicate that information to the applicant.

I am writing to advise you that the Council is not able to report on income details for applicants of social housing and cannot provide the information requested.

Please quote the reference number 7715693 in any future communications.

If you are dissatisfied with the outcome or the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within **20 working days** of the date of receipt of the response to your original email or letter and should be addressed to:

Information Officer, 7<sup>th</sup> Floor (front), Lynton House, High Road, Ilford, IG1 1NN or sent to [icw.information@redbridge.gov.uk](mailto:icw.information@redbridge.gov.uk)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

**The Information Commissioner's Office**

**Wycliffe House**

**Water Lane**

**Wilmslow**

**Cheshire SK9 5AF.**

**Telephone: 01625 545 700**

**Website: [www.ico.gov.uk](http://www.ico.gov.uk)**

Although the London Borough of Redbridge has considered your request strictly in accordance with the Act, if any or all of the information provided is to be published or broadcast, we would like the opportunity to comment on the information provided, in so far as that publication or broadcast refers to, or in any way identifies, the London Borough of Redbridge before the information is published or broadcast. The London Borough of Redbridge's Press Office can be contacted on [pressoffice@redbridge.gov.uk](mailto:pressoffice@redbridge.gov.uk).

Yours faithfully

Darren Fairclough  
Operational Head of Housing Needs

