

31 August 2018

Response to a Freedom of Information request from Gurpreet Narwan received on 6 August 2018, in accordance with the Freedom of Information Act 2000 (“FOIA”).

From: Gurpreet [mailto:request-507437-8e0f870e@whatdotheyknow.com]

Sent: 06 August 2018 14:27

To: foi

Subject: Freedom of Information request - Problem gambling

Dear York St John University,
Hello,

Could you please outline the measures you have in place to support students who seek help with problem gambling?

Please specify the number of times the university has been contacted by students who seek support or advice for gambling in 2017-18 , 2016-17 , 2015-16, 2014-15,2013-14 (with an annual breakdown and gender breakdown of the pupil)

Yours faithfully,
Gurpreet Narwan

Question 1
Could you please outline the measures you have in place to support students who seek help with problem gambling?
Response 1
<p>The University operates a multi-disciplinary Wellbeing team which offers support to students on a range of issues. Students could initially seek help with problem gambling through the Wellbeing team's drop in clinic. A member of the team could then refer the student to GamCare for online resources, advice and potential therapy.</p> <p>Information for students on Wellbeing is signposted on the University's website: https://www.yorksj.ac.uk/student-services/health-and-wellbeing/ Specific information in relation to gambling is available at: https://www.yorksj.ac.uk/human-resources/health--wellbeing/information-and-advice/</p>

Question 2
Please specify the number of times the university has been contacted by students who seek support or advice for gambling in 2017-18, 2016-17, 2015-16, 2014-15,2013-14 (with an annual breakdown and gender breakdown of the pupil).
Response 2
<p>The University does not record instances of students who contact the Wellbeing team with a 'presenting issue' of gambling.</p> <p>Some students who receive support from the Wellbeing team for other presenting issues, may also receive support for gambling. However, this information is not held centrally and the time required to examine individual student records in order to retrieve this information would exceed the cost limit of £450, which equates to 18 hours' work. The University is therefore issuing a refusal Notice (Section 17 of the Freedom of Information Act 2000) to disclose the information you have requested, as it falls under the following exemption within the Act: Cost Limit: Section 12</p>

If you are dissatisfied with the service you have received in relation to your request and wish to make a complaint, or request a review of our decision, you should write to the Vice Chancellor of the University, Professor Karen Stanton at York St John University, Lord Mayor's Walk, York YO31 7EX. If, following our internal review, you are not satisfied with the outcome, you may write to the Information Commissioner at the following address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Tel: 0303 123 1113
Web: www.ico.org.uk
Fax: 01625 524 510