



**North East  
Ambulance Service**  
NHS Foundation Trust



**Ambulance Headquarters**

Bernicia House  
The Waterfront  
Goldcrest Way  
Newburn Riverside  
Newcastle upon Tyne  
NE15 8NY

Tel: 0191 430 2000  
www.neas.nhs.uk

**Our Ref: FOI.18.164**

Josh Finlay

E-mail: request-494991-2730047b@whatdotheyknow.com

30 July 2018

Dear Mr Finlay

**Freedom of Information Act 2000 – Information Request**

Thank you for your request for information under the Freedom of Information Act which was received on 2 July 2018. I can confirm that we hold the information you have requested. You asked the following questions, reproduced in **bold** below:

- 1. How many 999 calls were received by your service broken down by day from Saturday, 21st April 2018 to Saturday, 28th April 2018 inclusive?**
- 2. How many patients were conveyed to hospital by ambulance broken down by day from Saturday, 21st April 2018 to Saturday, 28th April 2018 inclusive?**

Date	Day	Number of Calls	Number Conveyed
21/04/2018	Saturday	1672	732
22/04/2018	Sunday	1532	724
23/04/2018	Monday	1312	677
24/04/2018	Tuesday	1140	634
25/04/2018	Wednesday	1307	659
26/04/2018	Thursday	1148	635
27/04/2018	Friday	1275	651
28/04/2018	Saturday	1470	695

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by someone not involved with your original request. Mr Paul Aitken-Fell is the Trust's Consultant Paramedic, his contact details are:

Paul Aitken-Fell  
Consultant Paramedic  
North East Ambulance Service NHS FT Trust  
Bernicia House  
Goldcrest Way  
Newburn Riverside  
Newcastle upon Tyne  
NE15 8NY

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely



Mark Cotton  
**Freedom of Information Lead**