



Ref: FOI/1691

27 July 2015

request-278902-1a5fa8ea@whatdotheyknow.com

Ambulance Service Headquarters

Waterfront Business Park
Waterfront Way
Brierley Hill
DY5 1LX

Tel: 01384 215555

Website: www.wmas.nhs.uk

Dear Mr Chillman

REQUEST UNDER THE FREEDOM OF INFORMATION ACT 2000

Further to your enquiry, which we received on 08 July 2015, you requested the following information which we have provided our response in **green** below each question asked:

Under the Freedom of Information Act 2000 I seek the following information about the West Midlands Ambulance Service NHS Foundation Trust's Backup Policy for your Office 365 deployment.

1.) Can you please confirm if you currently have a software or service solution in place to back up your office 365 environment and if so what is the solution?

The service is provided by Microsoft as part of the Office 365 subscription. We do not utilise a third party software to provide additional backup to Office 365.

2.) If a system or service is in place to back up your office 365 environment can you confirm the retention period the data is stored for?

As above.

We hope that this answers your request. If you are dissatisfied with our response you have the right to appeal in line with guidance from the Information Commissioner:

In the first instance you may write to the Chief Executive Officer of this Trust

- Mr A C Marsh
Regional Headquarters
Millennium Point
Waterfront Way
Brierley Hill
West Midlands
DY5 1LX
01384 215555

The Chief Executive Officer will then appoint a nominated deputy to oversee and respond to the appeal with their approval.

If you are unhappy with the findings of the Panel you can then write to the Information Commissioner at:

- Information Commissioner's Office,
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire.
SK9 5AF
Tel: 01625 545 700
Fax: 01625 524 510

If you require further clarification, please do not hesitate to contact us.

Yours sincerely

Lynsey Bull
Freedom of Information Officer