The Lambeth Housing Standard (LHS): hitting our targets...

The Story So Far
The LHS is the standard for how modern, warm, dry and safe Lambeth homes should be – the standard Lambeth residents wanted. In 2013/14 – the first full year of the LHS – we invested £91m in over 3,000 homes. Now, we’re working harder and faster and we’re nearly half way there. When we started, we were fitting about 30 new kitchens and bathrooms a month. Now, it’s five times more!

2014/15: The third year of the LHS
We started the new financial year by selecting three big building contractors and signing custom-made contracts to complete the LHS works.

About 1,500 residents have seen their homes brought up to Lambeth Housing Standard so far this year. The LHS is a higher standard than the Government’s ‘Decent Homes’ standard.

We agreed with Lambeth Council that we will invest £98.8m in 2014/15 – and we mean to spend every penny on Lambeth homes. The Greater London Authority provided a £50m grant for this year’s programme. We are confident the LHS can meet all the GLA targets that are the ‘strings attached’ for this funding. We need to be, because we have just bid for £44.1m more.

Until this year, spending patterns seemed uneven, with more activity in the second half of the year and more spending in the last quarter than we would like. We are pleased to report a far more even profile.

What has the LHS delivered this year?
Results this year include:
- 642 doors fitted, making sure homes comply with all current fire risk assessment and fire safety requirements, as well as improving security
- 3,864 new kitchens (1395 in 14/15)
- 3,884 new bathrooms (1,416 in 14/15)
- 3,932 properties rewired (1,498 in 14/15)
- 1,603 homes benefit from new UPVC double glazed windows (1,212 in 14/15)
- 1,396 homes benefit from new roofs (1,217 in 14/15)
- 1,928 homes with upgraded communal electrics (758 in 14/15)
- 456 homes reached by new lifts (60 in 14/15)
- 1,222 with new heating systems (603 in 14/15)
- 951 are safer through upgraded door entry systems (396 in 14/15)
- 1,058 with upgraded water tanks (181 in 14/15)

The LHS: North, Central, South
Keepmoat and Mears have worked with us since the programme started. They signed new contracts in April, with Mears switching from North to Central area. Breyer is new to the partnership. They have started work on sites in the North.

LHS: the Ward view
On the back of this update you can find the information you wanted to be kept in the loop about:
- all the LHS works for your ward – what’s been done; what’s in the pipeline as well as what’s on site
- when we’re starting onsite in your ward
- dates for key resident consultation meetings, open days, and Q&A sessions
- phone numbers and emails for the Lambeth Living Programme Managers in your wards.

Our leaseholders
Our leaseholders have been telling us how they want us to consult them and involve them in LHS works. A working group of leaseholders led by the Housing Cabinet Member has produced a comprehensive action plan.

Beyond buildings
The ECO (Energy Company Obligation)
Last year Lambeth Living secured £11m of grant funding from British Gas and Scottish Power to improve energy efficiency (creating environmental benefits) on Lambeth sites. £4m worth of work to date means:
- 2,400 homes with cavity wall insulation
- 210 homes with external wall insulation (cladding)
- estimated energy savings worth £75 per annum to each of the 2,610 households.

The ECO scheme will also cross subsidise the LHS project by £750K this year – so it really is a ‘win-win’.

Results for the whole LHS programme since it began in 2012/13 include (the figures for the 2014/15 works so far are in brackets):

Job creation and work-ready people
It’s very clear to all three contractors that we expect millions spent on work on thousands of homes to create real jobs and training. This year, they’ve taken on 16 apprentices, trained 16 local people and invested time and money in benefits like giving community buildings a new lease of life.

This summer, we launched the Lambeth Skills Academy. After five weeks’ training, 16-24 year olds from our estates get upskilled to work with our contractors and sub-contractors. In month one, eight have completed the course.

LHS: video!
Country Show
Last we filmed our appearance at the Lambeth Country Show. You can see residents talk about their experience of the LHS here: www.lambethliving.org.uk/films. A film from our summer 2014 appearance will be available soon!

Keeping residents and councillors informed
We know one concern for residents and councillors is finding out what’s happening and when.

What can residents and councillors expect?
We’ll write before we start work on homes and estates to introduce the LHS team and the surveyors and contractors who will survey and carry out the works on homes.

We’ll publish newsletters on the website and tweet reminders about them www.twitter.com/lambethliving

The updated and expanded Frequently Asked Questions (FAQs) will be available at meetings and drop-in sessions and are on the web: www.lambethliving.org.uk/lhs-faqs

We’ll publish Case Studies where residents talk about LHS works in their own words: www.lambethliving.org.uk/lhs-case-studies

The LHS programme for your Ward can be found overleaf
# Clapham Town Ward

## October 2014 (Issue 3)

### ESTATE NAME | TYPE OF WORKS | No. Tenants | No. Leaseholders | KEY CONTACTS | CONSULTATION DATE | WORKS STARTED OR DUE TO COMPLETE | WORKS COMPLETED OR DUE TO COMPLETE
--- | --- | --- | --- | --- | --- | --- | ---
**2012-13 - Year 1**
**Clapham Manor Estate**
COMMUNAL BOILER WORKS @ BELMONT CLOSE (3-4, 6-9, 10-19, 21-25) & STREET TANK REPLACEMENT @ CLAPHAM PARK TOWER (41-51 OOD NOS ONLY) NELSONS ROW (1-111 OOD NOS ONLY, 32-60 & 70-84 EVEN NOS ONLY), TRAINGLE PLACE (1-55 ALL), WHITE SQUARE (1-25 ALL)
9 | 10 | Laura Hunter | Project Manager (Mechanical) | Mar 2014 | Dec 2014 | Mar 2015
**Nelsons Row Estate (ALL)**
COMMUNAL WATER TANK AND BOOSTER REPLACEMENT (AMESBURY & DURRINGTON TOWERS NOS 1-80) DOOR ENTRY SYSTEMS (AMESBURY & DURRINGTON TOWERS)
**Westbury Estate**
COMMUNAL WATER TANK AND BOOSTER REPLACEMENT (AMESBURY & DURRINGTON TOWERS NOS 1-80) DOOR ENTRY SYSTEMS (AMESBURY & DURRINGTON TOWERS)
128 | 32 | Laura Hunter | Project Manager (Mechanical) | Mar 2013 | Mar 2013 | Jul 2014
**Willard Estate**
COMMUNAL WATER TANK AND BOOSTER REPLACEMENT (AMESBURY & DURRINGTON TOWERS NOS 1-80)
128 | 32 | Paul Moxham | Project Manager (Electrical) | Jan 2013 | Jan 2013 | Apr 2013

### Year 3
**Candide Lodge Estate**
LHS INTERNALES : KITCHEN, BATHROOM, INTERNAL REWIRING
3 | 1 | Ronie O’Peters | Capital Projects Manager | Jul 2013 | MAY 2013 | Feb 2014
**Charlotte Row Flats**
LHS INTERNALES : KITCHEN, BATHROOM, INTERNAL REWIRING
17 | 4 | Ronie O’Peters | Capital Projects Manager | Jul 2013 | May 2013 | Feb 2014
**Macaulay Estate**
LHS INTERNALES : KITCHEN, BATHROOM, INTERNAL REWIRING, WINDOWS, ROOFS, DOORS
71 | 14 | Ronie O’Peters | Capital Projects Manager | Feb 2013 | June 2013 | Aug 2013
**Westbury Estate**
LHS INTERNALES : KITCHEN, BATHROOM, INTERNAL REWIRING
**Willard Estate**
LHS INTERNALES : KITCHEN, BATHROOM, INTERNAL REWIRING, WINDOWS, ROOFS, DOORS

### Year 3
**Cedars Estate**
ECON WORKS PART GRANT FUNDED – WINDOW REPLACEMENT AND EXTERNAL WALL INSULATION AT CEDARS ROAD, LYNCO CONCRETE, VICTORIA RISE
**LHS Internals : Kitchen, Bathroom, Internal Rewiring**
**Charles Barry Estate**
LHS INTERNALES PROGRAMME : KITCHEN, BATHROOMS, INTERNAL REWIRING, WINDOWS, ROOFS, DOORS
**Clapham Manor Estate**
COMMUNAL WATER TANKS AND BOOSTER PUMPS: BELMONT CLOSE (28) CHIP, CLAPHAM MANOR, CREDITET & STONEHOUSE STREET, HICKMORE & KNOWLES WALK, CUBITT TERRACE REPLACEMENT OF LANDLORD ELECTRICAL BELMONT CLOSE (3-4, 6-9, 10-19, 21-25) CHIP, CLAPHAM MANOR, CREDITET & STONEHOUSE STREET, HICKMORE & KNOWLES WALK, CUBITT TERRACE
90 | 77 | Laura Hunter | Project Manager (Mechanical) | Sep 2014 | Dec 2014 | Apr 2016
**LHS INTERNALES PROGRAMME : KITCHEN, BATHROOMS, INTERNAL REWIRING, WINDOWS, ROOFS, DOORS**
99 | 86 | Paul Moxham | Project Manager (Electrical) | Jan 2015 | Apr 2015 | Dec 2015
**Heath Road Estate**
SHELTERED HOUSING PROGRAMME: HEATHER CLOSE (9-14, 16-17, 21-22)
12 | 0 | Michael Carlish | Capital Projects Manager | Jul 2014 | CURRENTLY DISCUSSION WITH OLDER PERSONS SERVICE
**Lambourn Court**
LHS INTERNALES : KITCHEN, BATHROOM, INTERNAL REWIRING
188 | 0 | Prince Kamanda | Capital Projects Manager | Apr 2014 | May 2014 | Oct 2014
**Westbury Estate**
COMMUNAL BOILER WORKS @ AMESBURY & DURRINGTON TOWERS @ ALLINGTON, FOVANT, LISLEY & WELFORD COURTS
172 | 64 | Laura Hunter | Project Manager (Mechanical) | Jan 2015 | Apr 2015 | Mar 2016
**Allington & Durrington in 12/13 (T 128 L 32)**
REPLACEMENT OF LANDLORD ELECTRICAL @ AMESBURY & DURRINGTON TOWERS & ALLINGTON, FOVANT, LISLEY & WELFORD COURTS
172 | 64 | Paul Moxham | Project Manager (Electrical) | Jan 2015 | Apr 2015 | Dec 2015
**Willard Estate**
SHORE HOUSE ROOF REPLACEMENT
**Street Property Programme Year 3 – Please note this list is still being finalised**
1, 8 BAYBROOK AVENUE; 9-19 (OOD NOS ONLY), 35, 37, 57 MENLEY ROAD; 101 LARKHALL RISE; 33-41 (OOD NOS ONLY) NORTH STREET; 49 RECITORY COURT; 25/27, 27 RECITORY ROAD; 116, 120, 140, 207, 211 VICTORIA RISE; 553 & 557 WANDSOWORTH ROAD

### KEY CONTACTS
- Laura Hunter, Project Manager (Mechanical) email LAHunter@lambeth.gov.uk T: 075758 601385
- Nick Simons, ECO Project Manager email: NSimons@lambethliving.org.uk T: 020 7926 6377
- Paul Moxham, Project Manager (Electrical) email: PMoxham@lambethliving.org.uk T: 07985 216273
- Ronie O’Peters, Capital Works Project Manager (Central) email: IPeters@lambethliving.org.uk T: 02079263960
- Prince Kamanda, Capital Works Project Manager (Central), email: PKamanda@lambethliving.org.uk T: 020 7926 8339

### PLEASE NOTE:
1. The programme is indicative and is based on information held on the Lifespan stock condition database. All homes will be subject to survey prior to the start of improvement works.
2. It may be necessary to update the programme moving planned work on estates into a different financial year.