



# Student Awards Agency for Scotland

BUIDHEANN TABHARTAIS OILEANACH NA H-ALBA

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Erin Porter

Via email: [request-216022-cd3c7d9f@whatdotheyknow.com](mailto:request-216022-cd3c7d9f@whatdotheyknow.com)

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Our ref/ Ar comh: FOI/14/00998

9 July 2014

Dear Ms Porter

Thank you for your request for information under the Freedom of Information (Scotland) Act 2002 (FOISA), which was received on 11 June.

You asked for the total spend on temporary workers employed via recruitment agencies in 2012, 2013 and 2014 to date with a breakdown by agency used, number of employees and sectors of work. You also asked for details of the framework used to select agencies.

Details of the number of workers from each agency used are provided below. I can confirm that we use a Scottish Governemtn Framework and details can be found on the Scottish Government website:

<http://www.scotland.gov.uk/Topics/Government/Procurement/directory/ProfessionalServices/TempInterim>

## Temporary workers by year and supplier

		Pertemps	Hays
2012	Number of Individuals	36	3
	Total Cost*	£189,709	£11,880
2013	Number of Individuals	125	9
	Total Cost*	£749,057	£269,700
2014**	Number of Individuals	79	15
	Total Cost*	£194,293	£254,493

\*All costs rounded to the nearest whole pound.

\*\* Covers the period January to May 2014.

Please note, the number of individuals is based upon supplier returns. One individual may undertake multiple assignments in a year. Similarly, several individuals may undertake the same role over several assignments (e.g. one post filled by three different workers over the year). It should not be assumed that the headcount figure represents that number of posts filled by temporary workers.

*We increased the number of temporary workers employed during 2013 to provide increased resources during our peak processing period, April to September. This ensured that*

*applications received by 30 June were processed ahead of course start dates and allowed us to significantly improve our customer service.*

Under the terms of section 17(1) of FOISA (information not held), the Scottish Government is not required to provide information which it does not have. The Scottish Government operates a person based HR system, meaning data on sectors of work fulfilled by temporary staff are not held. However, you may wish to consult the Scottish Government website which provides details of the general staff types supplied through the Temporary and Interim Staff Frameworks:

<http://www.scotland.gov.uk/Topics/Government/Procurement/directory/ProfessionalServices/TempInterim/tempandinterimsupplist>

If you are unhappy with this response to your request, you may ask us to carry out an internal review by writing to David Wallace, Chief Executive, SAAS, Gyleview House, 3 Redheughs Rigg, Edinburgh. Your request should explain why you wish a review to be carried out, and should be made within 40 working days of receipt of this letter, and we will reply within 20 working days of receipt.

If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Scottish Information Commissioner.

Yours sincerely



**Sarah Duncan**  
FOI Officer