



Information Services Directorate

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Mr. David Holland

8 October 2012

Dear Mr. Holland

Re: COMPLAINT FROM MR. DAVID HOLLAND
(Our ref: FOI_10-112 / EIR_10-014; ICO ref: FER0385852)

I am writing further to your emails of 3 and 4 October 2012 inquiring regarding steps taken by UEA arising out of the Decision Notice of 11 June 2012 in this matter.

Thank you for your apologies and recognition of the material we forwarded to you on 16 July 2012 resulting from the action the Commissioner imposed on this institution; namely that we "...disclose to the complainant the information falling within the scope of the second request which was withheld under the exception in regulation 12(4)(e) (Internal communications)".

You rightly note that in our letter of 16 July, we added that in the course of conducting a review of what we released initially, we noted that we hold additional material relevant to this element of the request not previously released to you nor reported to the Information Commissioner at the time of his investigation as being withheld pursuant to Regulation 12(4)(e). We further added that we would undertake a full review of all relevant files and documents, and that we would report back to you within ten (10) working days from the date of that letter.

It is now my turn to apologise as I note that no further correspondence has been sent to you on this matter. The review of our files was conducted and a small amount of material was recovered and prepared for transmission to you in late July. Unfortunately, due to a misunderstanding on my part regarding the internal review of this material, it was not forwarded to you at the time.

Therefore, attached in the document entitled, 'Appendix A_Data file.pdf' please find the additional information noted in my letter of 16 July 2012. We have also sent a copy of this letter and attachment to the original email address for the request to ensure that the public record of this request is current and accurate.

This additional material has been heavily redacted as much of the material relates to another request made by yourself and I have only provided that information which meets the Commissioner's definition as material that would have potentially been exempted under Reg. 12(4)(e) as 'internal communications' relating to FOI_08-031.

There are also two small redactions of your personal data pursuant to s.40(1) of the Act; specifically your private email and city of residence. We are of the opinion that whilst you no doubt have every right to see this material, you may not wish to have it appear in the public domain.

I do apologise for this error on my part and hope that this will be, at least belatedly, to your satisfaction.

Please quote our reference given at the head of this letter in all correspondence.

Yours sincerely

David Palmer
Information Policy & Compliance Manager
University of East Anglia