

You can contact me on: 0300 061 4320
liz.hannan@ombudsman.org.uk

Our reference: FDC-57080/0013

Ms D Speers



28 April 2009

Dear Ms Speers

Thank you for your request for information on the costs of the Ombudsman's Office relating to complaints about the Healthcare Commission.

The Ombudsman does not hold information on the costs of our service which relate to complaints about specific bodies. It follows that I cannot provide the information you request on complaints about the Healthcare Commission.

Information on PHSO's expenditure, including an analysis of expenditure between complaints about the NHS and about government bodies is published in the resource accounts on our website, and I set out below the link to these. The relevant years are 2004/2005 to 2007/2008. The resource accounts for the financial year 2008/2009 will be published later on this year.

http://www.ombudsman.org.uk/about_us/our_plans/archive.html

I hope that you find this information helpful.

Yours sincerely

A handwritten signature in black ink, appearing to read "Liz Hannan".

Liz Hannan
Freedom of Information and Data Protection Manager



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