

Room 317 Richmond House
79 Whitehall
London SW1A 2NL
Telephone: 020 7210 5000
Email: freedomofinformation@dh.gsi.gov.uk

23 December 2009

Dear Mrs Speers

**OUTCOME OF A REQUEST UNDER FREEDOM OF INFORMATION (FOI) ACT
2000 FOR INTERNAL REVIEW (REF: 401847R)**

1. Thank you for your email of 17 December, which said:

"Please pass this on to the person who conducts Freedom of Information reviews.

I am writing to request an internal review of Department of Health's handling of my FOI request 'Management statistics of NHS and Foundation Trusts'.

You wrote to me:

"Please may I ask you to accept our apologies for the delay in responding to you. Unfortunately, we had wrongly related this internal review request with that for your other request for an internal review concerning NHS statistics and data validation. You will recall receiving my letter of 25 June. We will now fast-track this outstanding request and will aim to provide you with a reply by Friday 17 July at the very latest.

I am still waiting!

A full history of my FOI request and all correspondence is available on the Internet at this address:

http://www.WhatDoTheyKnow.com/request/management_statistics_of_nhs_and"

2. I have checked our records, and the internal review of your FOI request on 'Management statistics of NHS and Foundation Trusts (our reference: 401847R) was completed and sent to you on 25 June. It is

available from the WhatDoTheyKnow website:

http://www.WhatDoTheyKnow.com/request/management_statistics_of_nhs_and

3. On 14 July, a colleague then sent a response about your internal review request on health service guidance (our reference: 401851R):

I am writing to you about your recent email seeking a response to your original request on 27 March seeking an internal review into your previous correspondence concerning the HSG (94) 27.

Please may I ask you to accept our apologies for the delay in responding to you. Unfortunately, we had wrongly related this internal review request with that for your other request for an internal review concerning NHS statistics and data validation. You will recall receiving my letter of 25 June. We will now fast-track this outstanding request and will aim to provide you with a reply by Friday 17 July at the very latest.

With the above in mind, it would be very much appreciated if you were able to provide case reference numbers we usually quote with any further requests for information under the provisions of the Freedom of Information Act (FOIA) to avoid any confusion in the future.

4. This response relates to the internal review on health service guidance (401851R), and should have been emailed to request-13092-xxxxxxxx@xxxxxxxxxxxxxxxxxxx. However, as it was emailed to request-9551-fdeb8b4a@whatdotheyknow.com, it appeared on the page of your request for Management statistics of NHS and Foundation Trusts (401847R). This gave the incorrect impression that your internal review on NHS statistics and data validation had not been resolved.
5. As a further note, the other internal review on health service guidance was completed on 20 August 2009, and a copy is available via WhatDoTheyKnow: http://www.WhatDoTheyKnow.com/request/health_service_guidance_hsg#incoming-40697

As we have established that an internal review had already been conducted and was sent to you on 25 June, this review is now complete.

If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner's Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Department. The ICO can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely

Lynn Swyny
Freedom of Information Case Manager