



UNIVERSITY OF
CAMBRIDGE

Secretariat

Kirsty Allen, MA PhD
Senior Assistant Registry

C.W. Davies

by email

25 March 2009

Reference: FOI-2009-33

Dear CW Davies,

Your request was received on 16 March 2009 and I am dealing with it under the terms of the Freedom of Information Act 2000 (FOIA).

Please find below your request, followed by the University's response.

You asked:

"I would be grateful if you could provide details of the arrangements, agreements and data access between the University and Aluminati Network Group Ltd in relation to the alumni email service, cantab.net.)"

We can provide a copy of the service agreement to you in hard copy form. Please provide a postal address to which we can send the information requested.

Please note that the document which we will supply to you should not be copied, reproduced or used except in accordance with the law of copyright.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of this decision, you should write to the Administrative Secretary, quoting the reference above, at the Secretariat, The Old Schools, Cambridge, CB2 1TN. If you are not content with the outcome of your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the Information Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the University. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Kirsty Allen

The Old Schools
Trinity Lane
Cambridge, CB2 1TN

Tel: +44 (0) 1223 764142
Fax: +44 (0) 1223 332332
Email: foi@admin.cam.ac.uk
www.cam.ac.uk