

Our ref: 1001611

Mr Tony Wise
By e-mail only to:
request-9314-88fb7b83@whatdotheyknow.com

19th June 2009

Dear Mr Wise

Re: Your Internal Review

I write in regard to your request for an internal review which you made on the 6th May 2009. Firstly I would like to apologise for the delay in responding to your review. I can confirm however that I am now in a position to respond.

You made a request for a copy of all internal documents outlining IPCC confidentiality policies, Human Rights policies and privacy policies in relation to service users and complainants.

Ms Parker asked you to clarify the term 'service user' and you did so on the 19th March 2009.

Ms Parker provided you with her final response on the 17th April 2009; I note this response was not provided within the statutory time frame provided for by the Act.

In her response Ms Parker confirmed that the IPCC held information in regard to parts one and three of your request for the confidentiality policies and for privacy policies. However Ms Parker confirmed that the IPCC did not hold information in regard to part 2 of your request for Human rights policies. You were provided with the policies which the IPCC hold in regards to part 1 and 3 of your request.

I have considered your internal review and uphold it on the point that the information should have been provided within the statutory time frame. However, you have been provided with all the information held by the IPCC in regard to your request.

If you are unhappy with my decision your next route is to contact the Information Commissioners Office (ICO) and make your complaint to them.

There contact details are;

Information Commissioners Office
Wycliffe House
Water Lane
Wilmslow

Cheshire
SK9 5AF

Helpline: 08456 30 60 60

Once again I would like to apologise for the delay in responding to your internal review and hope that this has not caused you any inconvenience.

Yours sincerely

Miss Diljinder Kaur Chowhan
Freedom of Information Team Leader
Independent Police Complaints Commission