

Our reference: 1001611

Mr Tony Wise
By e-mail only
request-9314-88fb7b83@whatdotheyknow.com

go right please
order W011154

17 April 2009

Telephone: 0161 275 2000
Fax: 0161 275 2001
Website: www.ipcc.gov.uk
Email: enquiries@ipcc.gov.uk

Dear Mr Wise

Re: Your Request under the Freedom of Information Act 2000

I write with reference to your request for information dated 13 March 2009, in which you ask for information under the Freedom of Information Act.

I am writing to advise you that, in accordance with section 1(1)(a) and 1(1)(b) of the Freedom of Information Act:

- 1.-(1) Any person making a request for information to a public authority is entitled-*
(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and
(b) if that is the case, to have that information communicated to him

I have decided to deal with each request separately:

1. Can you please provide all internal documents outlining your confidentiality policies in relation to service users and complainants?
This information is held by the IPCC.
Please see enclosed documents concerning the IPCC's confidentiality policies.
2. Can you please provide all internal documents outlining your Human Right's policies in relation to service users and complainants?
This information is not held by the IPCC.
As a public body the IPCC is governed by the Human Rights Act.
3. Can you please provide all internal documents outlining your privacy policies in relation to service users and complainants?
This information is held by the IPCC.
Please see enclosed documents concerning the IPCC's privacy policies.

I have carefully considered your request under the provisions of the Freedom of Information Act. If you are not satisfied with this response you may request an

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independent internal review by our FOI appeals officer, who has had no involvement in dealing with your request.

If you wish to appeal against this decision, please contact:

Freedom of Information Act Appeals
IPCC
90 High Holborn
London
WC1V 6BH

E mails should be clearly marked 'Appeal against FOI decision' and sent to:
foi@ipcc.gsi.gov.uk.

Should you remain dissatisfied after this internal review, you will have a right of complaint to the Information Commissioner; however, I should point out that under section 50(2)(a) of the Freedom of Information Act, you are obliged to exhaust the IPCC's own internal complaint mechanism before complaining to the Information Commissioner.

Yours sincerely,



V Parker
Freedom of Information Officer
Independent Police Complaints Commission

Encls:

- Personnel Security
- Security Vetting Policy
- IT Security Policy
- Protective Marking Policy
- Security Incident Management Policy
- Home and Remote Usage Policy
- Electronic Media Handling Policy
- Code of Conduct for Employees
- Access and Security Monitoring Policy
- Access and Security Monitoring Guidance
- E-mail Usage Policy
- Internet Usage Policy
- Clear Desk Policy
- IPCC Statement of Particulars (Permanent Staff)
- IPCC – New Starter Form (Temporary Staff)