



Information Policy & Compliance

[bbc.co.uk/foi](http://bbc.co.uk/foi)

Richard Jackson

[request-926-c5adce5b@whatdotheyknow.com](mailto:request-926-c5adce5b@whatdotheyknow.com)

22 July 2008

Dear Mr Jackson,

**Freedom of information request – RFI20080689**

Thank you for your request received on 27 June 2008 seeking further information about TV Licensing. Your request is being dealt with under the Freedom of Information Act 2000 (“the Act”).

Please note that “TV Licensing” is a trading name used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd (which undertakes the majority of the administration of the TV Licensing system), with the administration of our cash related payment schemes contracted to Revenues Management Services Ltd (RMS). PayPoint Network Ltd and PayPoint Collections Ltd are contracted to provide over-the-counter services. The marketing and public relations activities are contracted to the AMV Consortium. The consortium is made up of the following four companies: Abbott Mead Vickers BBDO Ltd, Fishburn Hedges Boys Williams Limited, PHD Media Limited and Proximity London Ltd. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

In your request you asked the following:

*Could you please provide details on how many Full Time Equivalent staff are employed by the BBC to work for “TV Licensing”, either in a direct capacity, or in supervising, managing, or otherwise dealing with external companies contracted in this regard.*

The BBC’s TV Licensing Management Team is responsible for managing the above contracts and generating the money for the BBC. The number of Full Time Equivalent staff currently employed in this team is 27.6 (including one vacancy).



Please note that this figure only includes individuals directly employed by the BBC and does not include those employed by the external companies listed above, as I have assumed by your question that you are not seeking these figures.

### **Appeal rights**

If you are not satisfied with this response you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address provided, explaining what you would like us to review and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, telephone 01625 545 700 or see <http://www.ico.gov.uk/>

I hope this response is helpful.

Yours sincerely,

**Natalie Saunderson**  
**Policy Adviser**  
**BBC TV Licensing Management Team**