



Hampshire Constabulary

Chief Constable Paul R. Kernaghan CBE QPM LL.B MA

Our Ref : HC/02151/08
Your Ref :

Sun Day
request-918-
8931ab46@whatdotheyknow.com

Police Headquarters
West Hill
Romsey Road
Winchester
Hampshire
SO22 5DB

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7th July 2008

Dear S Day

FREEDOM OF INFORMATION REQUEST REFERENCE NO: HC/02151/08

Your request for information under the Freedom of Information Act was received by the Information Compliance Unit at Hampshire Constabulary on 27th June 2008. I note you seek access to the following information:

Point 1

In consideration of public safety should controllers vote to strike over the changes to their working hours and consequential loss of contractual overtime, can the constabulary confirm that contingency plans are in place for the safe and efficient operation of the Hampshire area 999 service?

Point 2

Will these include bringing in controllers from areas such as Thames Valley, Merseyside, West Mercia or other forces, and can the public be assured that their safety will not be jeopardised by Hampshire Constabulary using either untrained personnel, or controllers from areas that use different systems to those used by Hampshire controllers?

Response:

Points 1 and 2 are not valid requests for information under s8 of the Freedom of Information Act since they are asking for a 'yes/no' response rather than for information that is held in a recorded format.

Under s16 of the Freedom of Information Act, I am obliged to advise and assist and, as such, I have provided a copy of a statement made by the Deputy Chief Constable of Hampshire Constabulary in respect of this issue.

COMPLAINT RIGHTS

Your attention is drawn to the attached sheet detailing your rights.

Thank you for your interest in Hampshire Constabulary.



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Should you have any further inquiries concerning this matter, please write or contact Rebecca Shepherd on telephone number 01962 814789 quoting the reference number above.

Yours sincerely

Rebecca Shepherd
Freedom of Information Officer



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COMPLAINT RIGHTS

Are you unhappy with how your request has been handled or do you think the decision is incorrect?

You have the right to require Hampshire Constabulary to review their decision.

Prior to lodging a formal complaint, you are welcome and encouraged to discuss the decision with the case officer who dealt with your request.

Ask to have the decision looked at again –

The quickest and easiest way to have the decision looked at again is to telephone the case officer that is nominated at the end of your decision letter.

That person will be able to discuss the decision, explain any issues and assist with any problems.

Complaint

If you are dissatisfied with the handling procedures or the decision of Hampshire Constabulary made under the Freedom of Information Act 2000 regarding access to information, you can lodge a complaint with Hampshire Constabulary to have the decision reviewed. Hampshire Constabulary must be notified of your intention to complain within 2 months of the date of its response to your Freedom of Information request. Complaints should be made in writing and addressed to:

Freedom of Information
Information Compliance Unit
Police Headquarters
West Hill, Romsey Road
Winchester
Hants SO22 5DB

In all possible circumstances, Hampshire Constabulary will aim to respond to your complaint within 3 months.

The Information Commissioner

If, after lodging a complaint with Hampshire Constabulary, you are still dissatisfied with the decision, you may make application to the Information Commissioner for a decision on whether the request for information has been dealt with in accordance with the requirements of the Freedom of Information Act (2000).

For information on how to make application to the Information Commissioner, please visit their website at www.informationcommissioner.gov.uk. Alternatively, phone or write to:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9 5AF

Telephone: 01625 545 700