

Mr John Brown

Request-8573-9161671b@whatdotheyknow.com

Our Reference: 46634

10th March 2009

Dear Mr Brown,

I am writing with reference to your request for information regarding the management of the domain name; 'police.uk' under section 1(1) of the Freedom of Information Act 2000.

You asked for the following information:

1. Please would you release an electronic copy of the rules covering the criteria for approving a police.uk domain name?
2. Please would you provide a list of all domain names registered in the police.uk sub-domain?
3. Please would you identify on the list provided in response to (b) above, which of the domain names are used/operated by organisations which have a limited company status (i.e. are not police forces, police authorities, local authorities or government departments or agencies).

Our responses are as follows:

1. The NPIA manage the 'police.uk' domain name on behalf of ACPO and ACPOS. The name exists for the benefit of policing in the UK and any 'policing' or 'policing related' organisation may be granted a police.uk domain name.

Applications for domain names are submitted with the approval of an officer of ACPO rank or their equivalent who will sign the request. Applicants are asked to identify the name requested, the reason for the request and state the governance of the organisation if not a formally constituted body and identify their ISP/nameservers.

NPIA
New King's Beam House,
22 Upper Ground, London, SE1 9QY

T 020 8358 5678
F 020 8358 5700

NPIA (headquarters):
4th Floor,
10-18 Victoria Street,
London, SW1H 0NN

T 020 7147 8200
F 020 7147 8201
www.npia.police.uk

There have been no disputes to resolve and there are no formal Dispute Resolution Procedures. Should a dispute arise the NPIA's relationship to the organisations involved would allow for the matter which is disputed to be resolved through informal means. This would involve the Domain Manager liaising with the managers of the sub-domain (or person requesting the domain name) directly and on either being unsatisfied with the response escalating this through the chain of command.

These are the rules by which the domain is managed and their simplicity reflects the modest and mostly static nature of the business. This allows applications to be made and changes to the domain name delegation completed without cost to forces.

2. The attached list displays the registered domain names.
3. The majority of names provided can be seen to be directly policing related. The company status of the organisations which are not police forces, police authorities, local authorities or government departments or agencies is not known to the NPIA.

Your right to complain

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write to:

Gavin McKinnon
Head of Secretariat
National Policing Improvement Agency
10-18 Victoria Street
London
SW1H 0NN

E-mail: gavin.mckinnon@npia.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the NPIA. The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Further information about the NPIA is routinely published on our website at www.npia.police.uk or through our publication scheme. If you require any further assistance in connection with this request please contact us at our address above.

Yours sincerely,

Andy Woodgate
FOI Team Manager
National Policing Improvement Agency

