

[REDACTED] Senior Caseworker, 10 October 2007

Key issues

- Move away from granting indefinite leave to remain to discretionary leave to remain means that case reviews will begin 5 years after case. Clock started in 2005 (not NAM specific), so 2010 "will be fun".

Role

- Also leads on minors' queries, still waiting for directions to be written here.

Challenges

- Move away from granting indefinite leave to remain to discretionary leave to remain means that case reviews will begin 5 years after case. Clock started in 2005 (not NAM specific), so 2010 "will be fun" (although a smaller number will come up earlier, such as minors who reach 18 earlier). This will be an issue, who will do it? And how realistic is it to remove someone who has been here for 5 years? Cases judged on individual merits, but possible grounds to qualify include:
 - Living here for 10 years, 14 years if you have been here illegally.
 - 7 years for families with children.
 - Getting married here (don't want to split families).
 - Receiving medical treatment.

Senior caseworker contacts

- Refugee Action (especially for mentally ill children)

Reports she receives

- Some problems: senior caseworkers not getting reports, minors fields being closed when they should be left open. Have corrected errors, but still gets called up month after month.