

Ref: / YS / FRE/001/002/188

24 February 2009

BY EMAIL: [request-6155-e93064e2@whatdotheyknow.com](mailto:request-6155-e93064e2@whatdotheyknow.com)

Direct Line: 01228 603927

Dear Sir/ Madam

E mail: [Yvonne.Salkeld@cumbriapct.nhs.uk](mailto:Yvonne.Salkeld@cumbriapct.nhs.uk)

I am writing regarding your request for information, which I received on 15 January 2009. In that request you asked us for the number of people who were diagnosed with febrile neutrophenia and the number of deaths for 2008.

Cumbria Teaching Primary Care Trust reasonably requires further information in order to identify and locate the information that you have asked for. We require the ICD10 code that you wish us to use to enable a search to be undertaken in order that we can extract the correct information for you. I will not be able to take this matter further without extra information from you.

If you wish to discuss any of the above, please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision you should write to:

Complaints & Projects Manager  
Cumbria Teaching Primary Care Trust  
Tenterfield, Brigsteer Road  
Kendal, LA9 5EA  
Tel: 01539 797861

If you are not content with the outcome of the internal review, you have a right under section 50 of the Freedom of Information Act 2000 to apply for a decision by the Information Commissioner as to whether we have properly dealt with your request. Please note that an application to the Information Commissioner may be refused if you have not exhausted any complaints procedure we provide, if there has been undue delay in making it, if the Information Commissioner considers your application is frivolous or vexatious or if your application has been withdrawn or abandoned.

The Information Commission can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

Yvonne Salkeld  
Information Governance Manager