

Dear Sir,

**Freedom of Information request 1801: Response: information not held**

Thank you for your request for information, which was received by Essex County Council on 2<sup>nd</sup> September 2010. I am sorry for the delay in replying to your request; this was due to unforeseen absence.

The information you requested is not held by or on behalf of Essex County Council so I am not able to provide it to you. Owing to the way our library management system works we are only able to take a snapshot at the end of the financial year and then only if it is requested at the time. In this instance no figures other than the total fines collected in the financial year (which are collected for CIPFA) were requested at the end of the 2008/9 FY so we are unable to provide the detailed information you requested.

The total library fines collected for FY2008/9 were £378,856

If you are not satisfied with my response to your request, please let me know. If I am unable to resolve the issue immediately, I will explain our complaints procedure.

If, after following our complaints procedure, you are still not satisfied, you are entitled to ask the Information Commissioner to review our decision. You can contact him at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, telephone 01625 545700.

**Chaz Cozens**

Essex Library Systems & e-Government Manager

Adults, Health & Community Wellbeing

[xxxx.xxxxxx@xxxxx.xxx.xx](mailto:xxxx.xxxxxx@xxxxx.xxx.xx)



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