

Mr Andrew

Ref: 1-123735686  
Tel No: 0845 359 7510  
Date: 02 December 2010  
Email: [contact@sandwell.gov.uk](mailto:contact@sandwell.gov.uk)

Dear Mr Unknown

### **Acknowledgement of Compliment - Governance and Democratic Services**

I would like to take this opportunity to thank you for your positive feedback in respect of the services provided by Sandwell Council and confirm that your comments have been passed to the service area involved.

We appreciate you taking the time to share your views, as compliments are just as important to us as complaints and not everyone finds the time to let us have good news.

Once again, thank you for your comments.

Yours sincerely



Teresa Armstrong  
Acting Service Insight Team Manager



Please be advised that the information you have provided will be utilised by Sandwell M.B.C. to progress and respond to your comments in the most appropriate manner. In line with the Data Protection Act, I must inform you that this information will be shared with the Service Insight Team and other employees involved in ensuring you receive a response to your comments.



#### **Service Insight Team Partnering & Improvement Division**

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