



FOI 165 10 413

## Incidents in Waverley Borough in 2009/10

Performance Monitoring & Analysis Unit  
Tasking & Coordinating



This workbook has been created at the request of the Information Access Team.

Details of grade 1 and grade 2 incidents in the Waverley borough area are provided for the period 1 April 2009 to 31 March 2010.

The results are extracted from the Intergraph Computer Aided Despatch System (ICAD) 'live' system which is subject to change.

When determining whether an incident occurred within 2009/10, the date the incident was recorded on the ICAD system is used. This may be different from the date the incident actually occurred.

The request was for incidents broken down by main towns, but such a breakdown is not available. Incidents are associated with Safer Neighbourhood areas, and therefore a breakdown is provided by all such areas within the Waverley borough area.

Within the response the percentage of grade 1 incidents reached within 20 minutes includes those that were also reached within 15 minutes.

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<b>Incidents in Waverley Borough Area recorded in 2009/10</b>					
<b>Safer Neighbourhood</b>	<b>Total Grade 1 Incidents</b>	<b>Percentage Grade 1 Incidents reached in 15 minutes</b>	<b>Percentage Grade 1 Incidents reached in 20 minutes</b>	<b>Total Grade 2 Incidents</b>	<b>Percentage Grade 2 Incidents reached in 60 minutes</b>
Bramley, Shamley Green, Blackheath, Womersley, Hascombe & Winterfold	134	49.3%	72.4%	316	70.9%
Cranleigh, Ewhurst & Rowly	156	42.9%	65.4%	421	66.3%
Dunsfold, Alfold & Ellens Green	52	23.1%	51.9%	121	62.0%
Farncombe, Binscombe & Charterhouse	184	82.1%	92.4%	529	72.2%
Farnham Town Centre	258	66.3%	80.6%	701	74.5%
Haslemere, Grayswood & Chiddingfold	140	37.9%	56.4%	330	69.7%
Milford, Witley, Hambledon & Brook	174	52.9%	68.4%	375	71.7%
Ockford Ridge, Aarons Hill, Busbridge & Godalming Town Centre	211	75.8%	89.1%	529	75.2%
Sandy Hill, Upper Hale, Dippenhall & Folly Hill	85	67.1%	82.4%	304	64.5%
Shottermill, Critchmere, Hindhead, Beacon Hill, Churt & Weyhill	204	29.4%	53.4%	378	65.9%
Tilford, Elstead, Thursley, Frensham, Peper Harow & Docketfield	83	41.0%	62.7%	233	72.5%
Weybourne, Badshot Lea & Moor Park	149	55.7%	74.5%	348	73.3%
Wrecclesham, Rowledge & The Bourne	187	59.9%	79.7%	532	69.0%
<b>TOTAL</b>	<b>2017</b>	<b>55.4%</b>	<b>73.4%</b>	<b>5117</b>	<b>70.6%</b>