



HM TREASURY

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16 August 2010

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Information Rights Unit

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Ref: 10/587

Re: Freedom of Information Act 2000: Spending Challenge Website Data Controller

Thank you for your enquiry dated 19 July. I am treating your request under the Freedom of Information Act 2000.

You asked for information covering –

- 1.) *The identity, contact details and data protection registration number of the Data Controller responsible for content.*
- 2.) *Confirmation of the involvement of any third party data controller or contractor in the management of Personal Data processed in relation to content visible and accessible via this web portal.*
- 3.) *The number of complaints received as to content and operation of the web portal.*
- 4.) *In relation to the moderation facility and reporting of inappropriate content;*
 - a) *the minimum time from report to action to address reported inappropriate content,*
 - b) *the maximum time from report to action to address reported inappropriate content*
 - c) *the mean time from report to action to address reported inappropriate content*

In relation to your first point, I can confirm that HM Treasury is the Data Controller responsible for the content on the Spending Challenge website. Our data protection registration number is 29215201.

On your third point, 2514 complaints about the content of the website were received via the 'report inappropriate content' function. We also received a limited number complaints via email and telephone however, we do not currently hold information that would enable us to provide an overall total. On your final point, we do not hold this information.

If you have any queries about this letter, please contact me. It will be helpful to us if you remember to quote the reference number above in any future communications.

Information Rights Unit
HM Treasury

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Your right to complain under the Freedom of Information Act 2000

If you are not happy with this reply, you may request a review by writing to HM Treasury, Information Rights Unit, 2/S2, 1 Horse Guards Road, London SW1A 2HQ.

Email FOI.responses@hmtreasury.gov.uk

Any review request must be made within 2 months of the date of this letter.

It would assist our review if you set out which aspects of the reply concern you and why you are dissatisfied.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Treasury. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

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