

[request-39747-b3ecfb69@whatdotheyknow.com](mailto:request-39747-b3ecfb69@whatdotheyknow.com)

Direct Line: 01732 227350  
Ask for: Ross Keatley  
Your ref:  
My ref: 184/2010  
Email: FOI@sevenoaks.gov.uk

Date: 29 June 2010

Dear Mr Paulley

**Freedom of Information Request: 184/2010**

Thank you for your request received by the Council 25 June 2010.

Your enquiry was:

- 1) *Please supply information relating to the incidence of attempts by care providers to evict residents in care homes - that is, care providers giving residents notice to leave or otherwise attempting to get them to leave without their involvement in the decision or against their wishes.*

*Please indicate the number of cases you are aware of for the last 3 years, also indicating if and how your council responded to the situation, and what was the ultimate result of the situation, i.e. if and how the situation was resolved.*

- 2) *Please provide me with the number of instances your council is aware of where either CQC or local authority safeguarding procedures have substantiated allegations of institutional abuse of a Leonard Cheshire social care service user over the past 3 years.*

*Further, please provide anonymous information on the alleged behaviour by Leonard Cheshire resulting in the conclusion.*

The Council's response is:

*Please be aware that the Council does not hold this information. Within the geographical boundary of the Sevenoaks District the responsibility for providing adult social care is delegated to Kent County Council, not the District Council. Freedom of Information requests can be made to Kent at:*

[freedomofinformation@kent.gov.uk](mailto:freedomofinformation@kent.gov.uk)

I trust the above information has been of assistance to you. Should you have any further questions please do not hesitate to contact me.

Should you be dissatisfied with the way we have processed your request the Council has an internal review process which you can begin by contacting Ally Round, Democratic Services Manager ([ally.round@sevenoaks.gov.uk](mailto:ally.round@sevenoaks.gov.uk)). If you remain dissatisfied you have the right to appeal to the Information Commissioners' Office (ICO) [http://www.ico.gov.uk/complaints/freedom\\_of\\_information.aspx](http://www.ico.gov.uk/complaints/freedom_of_information.aspx)

Yours sincerely,

Ross Keatley  
Democratic Services Officer