

From

Amy Phillips, Nominated Complaints Officer

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21 June 2010

Dear Sir/Madam

Re: Information Request CRM Ref.iw10/6/28603

Thank you for your information request dated 17 June 2010.

Your request was received by the Isle of Wight Council on 17 June 2010 and is currently being considered.

As required by law, the Council will respond to you as soon as possible and no later than 20 working days after the receipt of your request.

Under the Freedom of Information Act 2000, the council is able to charge a fee where the cost for responding is above the Appropriate Fee Limit as set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulation 2004. The fee limit is set down by the Lord Chancellor and is £450 which equates to a maximum of 18 hours of search and retrieval time.

Should your request fall into this category, we will notify you as soon as possible, to discuss any options available to you.

The Council may also charge you the cost of disbursements, such as photocopying and postage. Should such costs be incurred in providing you with the information you have requested, you will be notified of any charges as soon as is reasonably practicable.

If you have any complaints in respect of your information request, please write to the Corporate Information Unit at the above address, or complete the on-line appeals form that can be found at www.iwight.com/information. If your complaint is not resolved to your complete satisfaction, you have the ultimate right, once you have exhausted the internal appeals process, to appeal to the Information Commissioner.

Yours sincerely



Amy Phillips

Nominated Complaints Officer