



Heddlu • Police DYFED-POWYS

Diogelu ein Cymuned - Safeguarding our Community

**Mr. Ian Arundale MSc (Econ), BA(Hons), Dip.App.Crim.
Prif Gwnstabl/Chief Constable**

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• DX: **Dyfed-Powys Police DX 120325 Carmarthen 4**
• Wefan/Website: **www.dyfed-powys.police.uk**

Eich cyf. / Your ref.

Ein cyf. / Our ref.

150/2009

Gofynnwch am./Please ask for:

FOI Unit

2 April 2009

Mr Nick Henderson
request-3801-b5395a23@whatdotheyknow.com

Dear Mr Henderson

Reference: FOI Request 150/2009

I write with reference to your request for information concerning homophobic hate crimes and the delay in the processing and completion of your request. I can advise you that the review of the request has been completed.

It has been concluded that there had been a delay in responding to you which resulted in the Force not completing your request within the required period. The reason for the delay was due to staffing shortages within our FOI Unit during a period of exceptional demand. This matter has been brought to the attention of Chief Officers in order that steps can be taken to resolve the situation.

I confirm that a response was sent to you on 23 March 2009.

I apologise on behalf of the Force that the correct procedures for dealing with the request were not achieved. If you are not satisfied with our response please refer to our review procedures (copy enclosed) for further information on what to do next. If you wish to discuss this matter prior to any further action on your part please contact the Freedom of Information Unit.

Yours sincerely

Mike Stevenson
Head of IS&T

Enc: Appeal Process

Dyfed Powys Police provides you the right to request a re-examination of your case under its review procedure (copy enclosed). If you decide to request such a review and having followed the Force's full process you are still dissatisfied, then you have the right to direct your comments to the Information Commissioner who will give it consideration.

Prif Gwnstabl/Chief Constable • **Mr. Ian Arundale** • MSc (Econ), BA(Hons), Dip.App.Crim.



Mae Heddlu Dyfed-Powys yn croesawu gohebiaeth yn y Gymraeg neu'r Saesneg.
Dyfed-Powys Police welcomes correspondence in either Welsh or English.



Wales/Cymru
CRIMESTOPPERS
0800 555 111
Call anonymously with information about crime
Ffônch ym ddienw os am ni gyhoeddiwch am drosedd