

My ref: FOI 680896
Your ref:

Date: 3 June 2010

Contact: Jo Withey – Information Governance Officer
Direct dial: 01223 729164
E Mail: foi@cambridgeshire.gov.uk



Ms Lisa Evans

by email:
request-34985-b2f50c54@whatdotheyknow.com

Customer Service and Transformation
Corporate Director, Pat Harding

Information Governance

RES1405
Babbage House
Cambridge
CB3 0AP

Dear Ms Evans

Re: Freedom of Information response

Thank you for your email of 11 May 2010 in which you requested the following information:

I would like to request a copy of the Fujitsu Oracle database system that is used to store the County Council accounts, in an appropriate electronic format. It is not necessary to include any records of:

- individual citizen's council tax records -just the sums of council tax received from the county as a whole.

- individual council worker's details - but sum salary by department.

I would also like to request the absolute size of the Fujitsu Oracle database system were it to be backed up and released in the form of portable media such as hard disks or DVDs.

I can confirm that your request has been dealt with under the Freedom of Information Act 2000 and that Cambridgeshire County Council does hold this information. However, we have estimated that to provide you with this information will exceed the appropriate limit for responding to requests and, as such, are refusing your request under section 12(2) of the Freedom of Information Act.

The appropriate limit is specified in regulations and for local government is set at £450 as specified by The Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. It is Cambridgeshire County Council's policy not to fulfil any requests that exceed this limit. I have attached our [charging policy](#) for your information.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to Nicola Graves, Customer Service Manager, c/o Information Governance Team, Box RES 1405, Babbage House, Cambridge CB3 0AP within 40 days of the date of this letter.

If you are not content with the outcome your complaint, you may apply directly to the Information Commissioner for a decision. Generally, the ICO cannot make a decision unless you have exhausted the complaints procedure provided by the Council. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Yours sincerely,

Jo Withey
Information Governance Officer

