

April 2010

Royal Mail Group

Mr Steve Elibank

By Email: xxxxxxxxxxxxxxxxxxxxxxxxx@xxxxxxxxxxxxxxxxxxx.xxx

Freedom of Information Unit
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Royal Mail Sheffield
Pond Street
Sheffield
S98 6HR

foi@royalmail.com
www.royalmail.com

Dear Mr Elibank

Freedom of Information Request

I am writing in response to your request for information which was submitted online on 12th March 2010. We have considered your request under the terms of the Freedom of Information Act 2000. In your request you wrote:

"I see that you have released http://www.whatdotheyknow.com/request/postbox_location_list_for_2009 a 2009 list of post-boxes. If this list has since been updated, please provide an electronic copy, under the terms of the Freedom of Information Act 2000."

Please find attached an up to date list of all Royal Mail postboxes. This information is extracted from Royal Mail's central database of final plate data. This is Royal Mail's definitive source data for Postbox Collection Plate times which is used to measure collections performance for quarterly reports to the regulator Postcomm.

Please note that this data is not used by Royal Mail to provide a central record of detailed postbox locations. As such, some postcode or location details may appear to be incomplete or incorrect. However, not all of this information is required for Royal Mail's reporting purposes and there is therefore, no operational requirement for Royal Mail to update and maintain detailed location data for every postbox on this list. However, the list does include all postboxes recorded on the current final plate database as at March 2010, and I hope therefore that this suitably answers your request.

If for any reason you are not satisfied with this response, you do have the right to request a review. If you wish to do so please set out in writing your grounds of appeal and send to

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the Head of Information Compliance, Royal Mail Group, Company Secretary's Office, 100 Victoria Embankment, LONDON, EC4Y 0HQ. An internal panel will then review the decision, and you will be advised of the outcome.

If you decide to appeal and are still not satisfied with our response you also have a right to appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 01625 545 700
www.informationcommissioner.gov.uk

Yours sincerely

John Cere
Freedom of Information Case Officer
xxx@xxxxxxxxx.xxx