

Highways Agency Traffic Officer Service

Traffic Grade	Job Title	Number of Staff	Pay Scale
TM1A	Control Centre Operator	314	£17,363 - £18,931
TM1B	Traffic Officer	1016	£18,440 - £21,438
TM2	Traffic Officer Supervisor	245	£25,246 - £27,869
TM3	Traffic Operations Manager	55	£38,936 - £47,625

All Traffic Officer Service roles have an additional shift allowance, the double day shift which excludes nights attracts a 12.5% shift allowance and the 24/7 shift which includes nights and attracts a shift allowance of 20%.